



THE ASSOCIATION & VOICE OF THE US SEWN PRODUCTS INDUSTRY

Venue info for SEAMS Annual Conference as related to Covid-19

The Marina Inn at Grande Dunes is closely monitoring the ever-changing situation as to ensure that their guests and staff are as safe as possible. .

- The meeting room that was set aside for SEAMS has been expanded significantly. SEAMS is now slated to utilize our resort's entire Nautilus Ballroom vs. just two sections previously. By offering our group a larger meeting room, their team will be able to have each guest spread further apart.
- All afternoon activities are scheduled to be held outside. As you are aware, the CDC is encouraging people to get outside and stay active. That is our plan for the SEAMS Conference.
- Guestrooms are deep cleaned immediately following each guest's departure. AAA has forwarded updated standards required to receive this group's coveted Four-Star and Five-Star awards. These standards include new additions that pertain to COVID-19 and the property's cleaning protocols. Their Housekeeping Staff uses these guidelines, which are in accordance with CDC recommendations, as to ensure the cleanliness of each Grande Guestroom and suite.
 - Additionally, daily housekeeping service is still not being offered at this time. Daily service is available upon request. Their goal is to ensure that no person other than the guests scheduled to stay in each guestroom enters this space during each guest's stay. This approach has worked well for their property thus far as the resort has survived the storm with no instances reported to-date.
- Several sanitation stations that include disinfecting hand sanitizer have been placed liberally throughout the resort.
- While masks are not required of guests at this time per SC law, associates of the Marina Inn at Grande Dunes have "masked up" again this summer in an effort to protect themselves, their colleagues and their guests.
- Plexiglas Dividers have been added to the resort's front office and placed strategically across our property to better protect both guests and associates when interacting more personally.
- Valet and Bell Service, while now available, are not required nor encouraged. Bell Staff will be on hand to greet guests and help them in any way they desire while being respectful of each guest's space.
- High touch areas such as elevator buttons, door knobs and the like are cleaned with increased regularity in an effort to better protect their guests.
- The Marina Inn Team receives weekly training on how to better serve and protect their guests.