



Washington Metropolitan Area Transit Authority

Request for Proposals

[Non-Federal]

Title: Maintenance Employee Uniforms

Solicitation No.: 0000010910

**Contract Type: Indefinite Delivery/Quantity
(Fixed Price)**

Contract ID: COPMS277030

Open Date: Aug 13, 2026, 2026 12:00 PM

**Pre-Proposal Conference Date: Aug 25, 2026
10:00 AM**

Question Due Date: Aug 28, 2026 5:00 PM

Proposal Due Date: Sep 14, 2026 5:00 PM

Table of Contents

<u>NOTICE TO OFFERORS</u>	ERROR! BOOKMARK NOT DEFINED.
<u>SOLICITATION, OFFER AND AWARD</u>	ERROR! BOOKMARK NOT DEFINED.
<u>SOLICITATION INSTRUCTION</u>	ERROR! BOOKMARK NOT DEFINED.
<u>PRE-AWARD EVALUATION DATA</u>	ERROR! BOOKMARK NOT DEFINED.
<u>TECHNICAL SPECIFICATIONS -- SCOPE OF WORK</u>	ERROR! BOOKMARK NOT DEFINED.
<u>PRICE SCHEDULE SHEET</u>	ERROR! BOOKMARK NOT DEFINED.
<u>REPRESENTATIONS AND CERTIFICATIONS</u>	ERROR! BOOKMARK NOT DEFINED.
<u>SPECIAL TERMS AND CONDITIONS</u>	ERROR! BOOKMARK NOT DEFINED.
<u>STANDARD TERMS AND CONDITIONS</u>	ERROR! BOOKMARK NOT DEFINED.
<u>MAPT COOPERATIVE RIDER CLAUSE</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDICES</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX A -- INSURANCE REQUIREMENTS</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX B -- N/A</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX B-1 -- SBE -- N/A</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX B-2 N/A --</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX B-3 -- N/A</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX C -- N/A</u>	ERROR! BOOKMARK NOT DEFINED.
<u>APPENDIX D - WMATA SERVICE LEVEL AGREEMENT N/A</u>	ERROR! BOOKMARK NOT DEFINED.
<u>GLOSSARY</u>	ERROR! BOOKMARK NOT DEFINED.

NOTICE TO OFFERORS

SUBJECT: RFP No. 0000010910

The Washington Metropolitan Area Transit Authority (WMATA) requires the services of a qualified contractor to provide WMATA's Maintenance Employee uniforms.

NOTE:

This RFP [] Does [X] Does Not include Minority Business Enterprise (MBE) requirements.

This RFP [] Is [X] Is Not being issued as a Small/Micro Business set aside for response from small certified businesses only.

If you have any technical, contractual, or administrative questions, please e-mail them to smorel@wmata.com no later than the Close of Business, August 28, 2026. If an amendment(s) is issued resulting from questions and answers, it will be posted on the WMATA Supplier Portal. Please adhere to the question deadline for proposing any questions. All questions must be in writing and may be responded to through amendment(s).

Your proposal must be received with all required submittals as stated below in the RFP, no later than **05:00 PM, Sep 14, 2026**

IN ORDER TO ENSURE YOUR PROPOSAL COMPLIES WITH THE AUTHORITY'S PROCUREMENT PROCEDURES AND THAT IT WILL BE ACCEPTABLE TO THE AUTHORITY, THE FOLLOWING FORMS MUST BE COMPLETED, SIGNED (IF INDICATED) & SUBMITTED AS SPECIFIED BELOW WITH YOUR PROPOSAL:

PROPOSAL FORMAT INSTRUCTIONS/REQUIREMENTS --

- ✓ PRICE SCHEDULE- **VOLUME I**
- ✓ TECHNICAL PROPOSAL- **VOLUME II**
- ✓ SOLICITATION, OFFER & AWARD FORM - **VOLUME III**
- ✓ REPRESENTATIONS AND CERTIFICATIONS- **VOLUME III**
- ✓ PRE-AWARD EVALUATION DATA- **VOLUME III**
- ✓ ACKNOWLEDGMENT OF AMENDMENTS (IF ANY)- **VOLUME III**
- ✓ PROOF OF INSURANCE ELIGIBILITY - **VOLUME III**
- ✓ APPENDIX B-2 (IF APPLICABLE) - **VOLUME III**
- ✓ APPENDIX C (IF APPLICABLE) - **VOLUME III - N/A**
- ✓ APPENDIX D - **VOLUME II – N/A**

NOTE: Please ensure you upload your proposals under the correct Volume and Identify the corresponding title using the drop-down arrow on the WMATA Supplier Portal.

FAILURE TO SUBMIT ANY PORTION OF THESE REQUIREMENTS AS SPECIFIED MAY CAUSE YOUR PROPOSAL TO BE CONSIDERED UNACCEPTABLE AND IT MAY BE SUBSEQUENTLY REJECTED.

Please provide a name and email address of the Point of Contact for your proposal in case the Contract Administrator has any questions.

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

SOLICITATION, OFFER AND AWARD

SOLICITATION		
SOLICITATION ID: 0000010910 CONTRACT ID: COPMS277030	SOLICITATION TYPE: RFP	Date Issued: August 13, 2026 at 12:00 AM
ISSUED BY: Howerton, Yvonne F, Contracting Officer Shameeka Morel, Contract Administrator	ADDRESS: Washington Metropolitan Area Transit Authority Office of Procurement and Materials 300 7th Street, SW 5th Floor Washington, DC 20024	CONTACT INFORMATION: Shameeka Morel Contract Administrator, at smorel@wmata.com

All proposals are subject to the following:

1. The Solicitation Instructions that are attached.
2. The Special and Standard Terms and Conditions that are attached.
3. The Price Schedule.
4. Such other provisions, representations, certifications, and specifications as are attached or incorporated herein by reference.

OFFEROR			
Name and Address (Street, City, County, State, and zip code)	Email Address		
	Phone Number		
	DUN & BRADSTREET ID Number		
☐ Check if remittance is different from above -- enter such address in Schedule			
Name and Title of Person Authorized to Sign Offer (Print or Type)			
Signature	Offer Date		
AWARD (To be completed by WMATA)			
ACCEPTANCE AND AWARD ARE HEREBY MADE FOR THE FOLLOWING ITEM(S):			
ITEM NO.	QUANTITY	UNIT	UNIT PRICE

Name of Contracting Officer (Print or Type)

SIGNATURE

AWARD DATE

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

SOLICITATION, OFFER AND AWARD

CONTINUATION SHEET

THE UNDERSIGNED ACKNOWLEDGES RECEIPT OF THE FOLLOWING AMENDMENTS

TO SOLICITATION **RFP# 0000010909**

Amendment Number _____ Dated _____

Amendment Number _____ Dated _____

Amendment Number _____ Dated _____

Amendment Number _____ Dated _____

Amendment Number _____ Dated _____

Amendment Number _____ Dated _____

Failure to acknowledge receipt of all amendments may render the offer unacceptable.

Authorized Signature

Company Name

Date

SOLICITATION INSTRUCTIONS

COMMON TERMINOLOGY

1. The Washington Metropolitan Area Transit Authority (WMATA) shall use electronic commerce whenever practicable or cost-effective. The use of terms commonly associated with paper transactions (e.g., "copy," "document," "page," "printed," "sealed envelope," and "stamped") shall not be interpreted to restrict the use of electronic commerce. Where necessary, Contracting Officers may also supplement the electronic transactions by using other media of transmission to meet the requirements of any contract action governed by these procedures (e.g., correspondence by email, or to transmit hard copies of drawings). The term 'solicitation' shall refer to this Request for Proposals (RFP).

SUBMITTING ELECTRONIC PROPOSALS

Electronic proposals submitted through the WMATA Supplier Portal are required during the open solicitation period. It is important to pay special attention to the solicitation requirements for submitting your proposal. Proposals will not be permitted after the stated solicitation closing time.

All proposals will be submitted in a format that identifies the specific solicitation number and title. All formats are accepted except for ZIP, EXE, DLL and XLSM.

The electronic proposal must contain Offeror's full name, address, phone number, and e-mail address.

Offerors will be unable to submit a proposal, regardless of format, after the established deadline for the solicitation has passed. Please be sure to verify the proposal deadline and review all amendments.

When proposals are submitted electronically, the Office of Procurement & Materials (PRMT) will be notified automatically by a system-generated e-mail, immediately upon receipt. This e-mail will be anonymous so as not to identify the vendor.

Notices sent out from the electronic solicitation system will be sent to the Offerors' designated e-mail addresses. However, each Offeror is responsible for viewing the most current updates and amendments posted on WMATA's Procurement Opportunities

webpage. To ensure that all such notices are received, you must make sure that your profile email addresses are up to date.

All proposals will be electronically dated, and time stamped upon receipt by the system currently in use by WMATA.

Submitted proposals will remain unopened by WMATA until the scheduled proposal due date and time.

WMATA will not be responsible for any delay of delivery, including delays related to e-mail programs, servers, or acts of nature.

If you have questions concerning the e-procurement process, contact our Procurement IT Team at prmt_suppliersupport@wmata.com. Also include the assigned Contract Administrator, whose name and contact information are included in the solicitation.

Costs incurred for developing proposals in anticipation of award are the responsibility of Offeror and shall not be charged to WMATA.

PROPOSAL FORMAT

Electronic proposals shall be divided into 3 volumes. All volumes shall have the RFP number, the proposer's identity, volume number, and volume title printed on a cover page. Volumes shall be individually uploaded in the following order:

Volume I -- Cost/Price -- consists of the Offeror's cost/price proposal

Volume II -- Technical -- consists of Offeror's technical proposal in compliance with the SOW. (Shall not include cost/price information)

Volume III -- Contractual -- consists of signed solicitation documents to include Representations, Certifications, Pre-Award Data Form, Certificate(s) of Insurance and any other signed contractual documents.

Cost/Price. All information relating to cost or pricing data must be included in Volume I. Under no circumstances shall cost or pricing data be included elsewhere in the proposal.

Technical Proposal. The technical proposal should address the stated Evaluation Criteria in such a manner as to enable the Authority to engage in a thorough evaluation of its overall technical merit. Technical proposals shall be specific, detailed and complete and shall demonstrate that the Offeror has a thorough knowledge and understanding of the Contract's requirements. Offerors shall avoid generalized statements that for example, paraphrase the specifications or attest that "standard procedures will be employed." The Authority wants to ensure that the Offeror maintains an understanding of the specific Contract requirements and maintains the means to fully satisfy them.

Contractual. The Contractual volume shall contain a completed, signed Solicitation, Offer and Award Form and include Representations and Certifications, Pre-Award Data Form, Certificate(s) of Insurance, and acknowledgement of any amendments.

In the event that the Offeror takes any exception to any of the Contract's terms and conditions, wishes to propose alternative Contract language or is otherwise unwilling or unable to satisfy any of the Contract's requirements such information should be clearly

noted on the first page(s) of Volume III of the proposal. Failure to take exception shall constitute the Offeror's acceptance.

However, If Offeror takes exceptions to WMATA's terms and conditions, or any other requirement(s) of this RFP, the Offeror should be aware that the Contracting Officer may deem Offeror's proposal unacceptable, at his or her discretion.

INTRODUCTION

2. This solicitation is intended to seek proposals from qualified firms who can satisfy the requirements in order to award a contract to perform services and/or provide the supplies as described in the Statement of Work (SOW). Since this is a Best Value solicitation, award of a Contract hereunder shall be to the offeror whose proposal provides the best overall value to the Authority, based upon application of the evaluation criteria set forth in herein.
- 3.
4. The Authority contemplates award of a firm fixed price contract. Unless otherwise specified in the Price Schedule, the Authority reserves the right to make multiple awards pursuant to this solicitation.

GOODS TO BE FURNISHED/SERVICES TO BE SUPPLIED

5. In preparing proposals, Offerors are advised that:

If "services" are to be performed pursuant to this solicitation, they must be provided in all respects as specified in the Contract and include the services to be furnished, together with any labor, materials or other work necessary for satisfactory and complete performance.

If "supplies" are to be provided pursuant to this solicitation, they must be delivered in all respects as specified in the Contract and include the items to be furnished, together with any labor, service or other work necessary for satisfactory and complete performance.

PREPARATION OF OFFERS

Offerors shall furnish all information requested by the solicitation and, in so doing, are expected to examine the solicitation and all referenced documents carefully. Failure to do so will be at the Offeror's risk.

Offeror shall sign the Solicitation, Offer and Award form and print or type its name on the Price Schedule and on each continuation sheet, if an entry has been made. Erasures or other changes must be initialed by the person signing the proposal.

In preparing the proposal, the Offeror should be aware that all prices for the work shall be deemed to include the cost of all work, labor and materials required by the Contract including, without limitation, delivery charges, insurance, container charges or other expenses bond premiums or any other expenses incidental to the work, including, authorized travel expenses, as well as expenses for compliance with Federal, state or local laws or regulatory requirements. WMATA does not pay for travel within the Metro transit zone (DC, MD and VA). Travel costs may only be included if authorized by the Statement of Work (SOW). All prices are deemed to be Free on Board (F.O.B.) Destination.

EXPLANATIONS TO OFFERORS

Any explanation desired by an Offeror regarding the meaning or interpretation of the solicitation or Contract including, without limitation, the terms and conditions, technical specifications or Scope of Work, and Contract drawings, must be requested in writing with sufficient time allowed for a reply to reach all Offerors before the proposal due date. Absent

extraordinary circumstances, all inquiries must be transmitted in a time frame to ensure the Contracting Officer's receipt at least ten (10) days prior to the date specified as the proposal due date. All such requests must be submitted via e-mail to the Contract Administrator. Include the solicitation number and Contract title in any correspondence.

Any information that WMATA furnishes to a prospective Offeror relating to this solicitation will be provided in writing to all prospective Offerors in the form of an amendment if, in the Contracting Officer's judgment, the information is necessary to the preparation and/or submittal of offers, or lack of such information would be otherwise prejudicial to other prospective Offerors.

Oral explanations, representations or instructions of any kind relating to the subject matter of this solicitation given at any time before award of the Contract by any employee, officer or agent of WMATA, will not be binding upon WMATA. WMATA does not assume responsibility for the accuracy of any such communication.

The failure of a prospective Offeror to request an explanation will serve to preclude it from claiming any ambiguity, inconsistency or error that should have been discovered by a reasonably prudent Offeror.

AMENDMENTS PRIOR TO DATE SET FOR RECEIPT OF PROPOSALS

WMATA reserves the right to amend any of the terms of this solicitation or the Contract prior to the proposal due date. Copies of any such amendments will be furnished via email to all prospective Offerors.

If, in the Contracting Officer's judgment, any amendment(s) would require material changes to price proposals and/or other substantive element(s) of the proposal, the proposal due date may be postponed for such period as, in the Contracting Officer's opinion, will enable Offerors to revise their proposals. In such instances, the amendment will include an announcement of the new proposal due date.

In the event of an amendment, all other terms and conditions of the solicitation shall remain unchanged.

ACKNOWLEDGMENT OF AMENDMENTS

6. Offerors are required to acknowledge receipt of all amendment(s) to the solicitation on the designated form to be submitted with their proposals. Failure to do so may, at the Contracting Officer's discretion jeopardize the offeror's right to have its proposal reviewed by the Authority.

WITHDRAWAL OF PROPOSALS

7. Proposals may be withdrawn via email to the Contract Administrator, if received prior to the due date for proposals. WMATA reserves the right to accept any proposal in its possession as of the due date. Proposals may not be withdrawn 120 days after the proposal due date without the Contracting Officer's written approval.

RECEIPT AND REVIEW OF OFFERS BY WMATA

There will be no public opening of offers for this solicitation. Offers will be opened by the designated WMATA representative. All reasonable efforts will be made to ensure

confidentiality of the information contained in the offers, consistent with applicable provisions of law and WMATA's Public Access to Records Policy ("PARP").

WMATA may award a Contract on the basis of the initial offers as evaluated in accordance with the Evaluation Criteria, without discussions. Accordingly, the initial offer should contain Offeror's best terms from both a price perspective and be technical perspective.

The Contracting Officer may, in his or her discretion engage in oral or written clarifications with one or more offerors regarding the Authority's understanding of the proposals. In order to engage in discussions, the Contracting Officer shall first make a determination regarding the initial proposals that he or she deems to be within the competitive range for Contract award.

The "competitive range" is defined as a group of those proposals determined during the RFP evaluation process to have a reasonable chance of being selected for award based on cost/price and technical acceptability as stated in the Evaluation Criteria in the Special Terms and Conditions. Offerors who submit these proposals are chosen for additional discussions and negotiations. Only technically acceptable offers, that have with a reasonable chance of award will be admitted into the competitive range. The Contracting Officer will notify those Offerors eliminated from the competitive range. The Contracting Officer may provide a debriefing to any unsuccessful Offeror that submits a written request for a debriefing.

The Contracting Officer may, following such discussions, direct those Offerors remaining within the competitive range to submit revised proposals and/or Best and Final Offers ("BAFOs"). In such instances, the Contracting Officer shall award the Contract based upon his or her review of the BAFOs in accordance with the Evaluation Criteria contained in the Special Terms and Conditions. Nothing contained herein shall limit, modify or impair the Contracting Officer's right to engage in any additional oral or written discussions or other communications relating to the solicitation that may, be consistent with the Authority's best interests.

PRICE PROPOSAL EVALUATION.

The Contracting Officer will evaluate proposals for reasonableness, completeness, and realism as appropriate. Costs will be evaluated in terms of the following:

Submittal of proposed prices for both the base year(s) and the option year(s), if any;

Any offer that is materially unbalanced may be rejected. An unbalanced offer is one that is based on prices that are significantly overstated for some items and understated for other items;

The Contracting Officer will compare the offers to WMATA's estimate and otherwise determine reasonableness by performing a price analysis, if adequate competition exists. If, in the Contracting Officer's judgment, adequate price competition does not exist, he or she will conduct a cost analysis in order to ascertain whether the proposed price is fair and reasonable;

Offeror shall provide certified cost or pricing data if the Contracting Officer requests it.

TECHNICAL PROPOSAL EVALUATION

8. FOR BEST VALUE RFPs:

WMATA will evaluate technical proposals in accordance with the "Evaluation Criteria and Basis For Award" under the Special Terms and Conditions and render an assessment as to the overall technical merit of the proposal. The proposals failure to demonstrate that it meets or surpasses an acceptable level with respect to any such element may result in a determination that the proposal is unacceptable and thus ineligible for award.

PROPOSAL MISTAKE

An Offeror who seeks to withdraw its proposal subsequent to solicitation closing due to a claimed mistake or error in its preparation shall notify the Contracting Officer, in writing, immediately upon realizing the mistake. Such notification must set forth the details of, and explanation for, the claimed mistake. The Contracting Officer shall evaluate the claimed mistake and determine whether Offeror will be permitted to withdraw its proposal. A proposal may not be withdrawn before 120 days after proposal closing without the Contracting Officer's written approval.

In the event of an apparent discrepancy between any unit price and its associated extended price, the unit price will be presumed to be correct. The Contracting Officer may award a Contract to a successful Offeror based upon the unit price, subject to the additional terms of this clause.

An Offeror claiming a mistake shall, at the Contracting Officer's request, appear before the Contracting Officer to provide testimony and/or documentation that may include Offeror's computation sheets and calculations, to assist in WMATA's determination.

Nothing contained herein shall preclude the Contracting Officer from allowing an Offeror to cure a deficiency in an otherwise acceptable proposal where he or she determines that such deficiency is in the nature of a minor informality or irregularity.

PRE-AWARD INFORMATION/CONTRACTOR RESPONSIBILITY

In order to be eligible for award of a Contract, an Offeror must affirmatively demonstrate to the Contracting Officer's satisfaction that it is responsible for purposes of contract award. Such demonstration must include a showing that it maintains the requisite integrity, overall technical expertise and experience, (including prior performance on other WMATA contracts or contracts with other agencies/authorities), and sufficient financial resources to perform the Contract in a timely, satisfactory and appropriate manner. Failure to demonstrate responsibility may result in rejection of Offeror as non-responsible.

The Contracting Officer may conduct a pre-award survey and/or take other actions to obtain information regarding the Offeror's responsibility. The offeror shall promptly supply

information that the Contracting Officer requests regarding its responsibility, in such manner and form as he or she requests.

Among other items, the Contracting Officer shall review the following:

A completed and signed "Pre-Award Evaluation Data" form (copy attached), including all referenced financial statements and information; and

Evidence that the Offeror's past performance on contracts with WMATA or other authorities/ agencies was acceptable.

Evidence that the Offeror is not suspended, debarred, proposed for debarment or otherwise excluded from receiving Federal awards in the System for Award Management (SAM) at www.sam.gov.

The Offeror's failure to supply this information or otherwise fully cooperate with WMATA's inquiry may result in a determination that the offeror is not responsible for purposes of this solicitation and thereby ineligible for award.

REQUIREMENT FOR COST DATA FOR CONTRACT AWARD

9. WMATA may require the successful Offeror to submit cost data in sufficient detail to permit analysis of the cost elements which make up the proposal prices. In such instances, the successful Offeror may, at the discretion of WMATA, be subject to audit.

PRE-AWARD MEETING

10. WMATA reserves the right to require that a pre-award meeting be held with the successful Offeror prior to Contract award to review Offeror's understanding of the Contract's requirements and/or further assist WMATA in determining Offeror's responsibility for purposes of award. The Contractor shall be represented at such meeting by individual(s) fully familiar with the Contractual requirements including, representative(s) of one or more major subcontractor(s), if the Contracting Officer requests it.

RESTRICTION ON DISCLOSURE AND USE OF DATA

11. WMATA shall provide all reasonable precautions to ensure that proprietary, technical and pricing information remains within the review process. Offerors shall attach to any proprietary data submitted with the offer the following legend:

"The data furnished pursuant to this solicitation shall not be disclosed outside WMATA, be duplicated, or used, in whole or in part, for any purpose other than to evaluate the offer in compliance with WMATA's PARP. If a Contract is awarded on the basis of this offer, WMATA shall have the right to duplicate, use, and disclose this data, in any manner and for any purpose consistent with the execution of the Contract.

This legend does not limit WMATA's right to use information contained in this data if WMATA obtains it from another independent, legitimate source.

Except for the foregoing limitations, WMATA, its employees or its agents may duplicate, use, and disclose in any manner and for any purpose whatsoever, all data furnished in any proposal to this solicitation."

ENGLISH AND UNITED STATES CURRENCY

12. With respect to both this solicitation and the resultant Contract:

All communications (oral, written, electronic and otherwise including but, not limited to, software coding) shall be in English.

All pricing shall be in United States dollars.

EQUAL EMPLOYMENT OPPORTUNITY

13. In order to be eligible for award of a Contract pursuant to this solicitation, Offeror will be required to comply with all applicable Equal Employment Opportunity laws and regulations.

REQUEST FOR RECORDS

14. WMATA regularly receives requests for records from the public. It is WMATA's policy to make official agency records, including electronic records, available to the public, unless specifically prohibited by WMATA's PARP or applicable laws.

"Records" means any existing writings, drawings, maps, recordings, tapes, film, microfilm, correspondence, forms, cards, photographs, optical disks, photocopies, and records stored by computer (electronic records) that are made or received by WMATA in connection with a public contract. A record does not include uncirculated personal notes, papers, electronic records and any other records that were created and retained solely as work papers for personal use of the Contracting Officer, Contract Administrator or other WMATA employee or agent.

After award of this Contract, WMATA may release and/or post the name of the successful Offeror and the amount of the award in the ordinary course of business. This information is available on WMATA's website under "Business with Metro" or directly from the Contract Administrator.

Upon WMATA's request, the successful Offeror shall provide WMATA with redacted copies of its technical and price proposals with confidential and proprietary information redacted. Redactions shall be made only to those portions or pages of the proposal that the successful Offeror claims are confidential. By identifying portions or pages of the proposal as confidential, the successful Offeror warrants that it customarily and actually treats the identified portions or pages as confidential. If the successful Offeror's proposal is responsive to a PARP request, WMATA will require Offeror to sign a statement affirming that Offeror customarily and actually treats as confidential all information redacted by Offeror. If any of Offeror's redactions are challenged through a PARP appeal or otherwise, the Offeror shall assist WMATA in defense of its redactions and reimburse WMATA for any and all damages, liabilities, fees, and other costs incurred by WMATA in defense of Offeror's redactions.

Requests for Records that are not made available during the procurement or debriefing process will be submitted in accordance with the PARP. Requests must be in writing and sent by mail to the PARP Administrator, Legal Department 7E, Washington Metropolitan Area Transit Authority P.O. Box 44390 Washington, D.C. 20026-4390, or by electronic mail at parp@wmata.com or by facsimile to the attention of the PARP Administrator at (202) 962-2550. If a request for records is sent directly to a Contract Administrator, department, or independent office, that entity shall immediately forward the request to the PARP Administrator in the Legal Department. If records are subject to a PARP request, a member of the PARP team will contact the company to begin the PARP document review process, which includes providing detailed written justifications for any information for which exemptions are claimed.

Neither WMATA's proposal/debriefing process nor the PARP process generally allow for the release of information that would cause competitive harm to the proposers, other

organizations, WMATA's employees, or interests. Information that will be withheld includes the following:

The names of unsuccessful Offerors;

The technical and price proposals of unsuccessful Offerors;

Personal information (this does not include education and qualifications which are released) about the successful Offeror or its employees that is not available to the public on the website of the successful Offeror;

WMATA's technical evaluation of any proposals submitted to WMATA pursuant to a solicitation;

The names of the vendors who file a protest to the solicitation or its award;

The written adjudication of any protests;

Personal information concerning WMATA's employees;

Trade secrets and confidential commercial or financial information obtained from an offeror; and

Unit price details of the successful price proposal (this does not include the bottom line price, which is released);

If your company's records are subject to a PARP request (i.e., if it is the successful Offeror), a broad claim of confidentiality for the entire proposal or pages of the proposal is rarely acceptable and will likely be rejected during the PARP process. Therefore, WMATA

suggests that you narrowly identify your confidential/proprietary information based on the following guidance

Information that may be withheld/redacted:

Detailed pricing except bottom line offer amounts;

Trade secrets;

Unique proprietary solutions not publicly known;

Employee/personnel names below the executive level; however, information regarding qualifications of employees is released; and

Subcontractor/vendor identities, if not publicly known.

Public information subject to release:

Any information on your company's website;

Publicly known information (even if not on your company's website);

General company background;

Mere compliance with RFP requirements; and

Anything standard to the industry.

NOTICE OF PROTEST POLICY

WMATA's procedure for the administrative resolution of protests is set forth in Chapter 17 of WMATA's Office of Procurement & Materials Best Practices Manual (BPM). The procedures contain strict rules for filing a timely protest, for responding to a notice that a protest has been filed, and other procedural matters.

The basis on which FTA will review a grantee's protest decision is defined in Chapter 17 of the BPM and in FTA Circular 4220.1G as may be updated from time to time. FTA will generally exercise discretionary jurisdiction over cases deemed to involve issues important to the overall third-party contracting program. FTA's decision to decline jurisdiction over a protest does not imply approval of or agreement with the Authority's decision or that FTA has determined that this Contract is eligible for Federal participation.

Alleged violation(s) must be submitted to the Contracting Officer who will administratively decide the protest.

Nothing contained herein or in the FTA Circular shall be construed to define WMATA as a federal agency. Legal action, if permitted, contesting WMATA's decisions is governed by the Washington Metropolitan Area Transit Authority Compact, Pub. L. No. 89--774, 80 Stat. 1324 (1966), as amended. Nothing herein shall be construed as a waiver of any of WMATA's immunities from suit.

WMATA'S TAX EXEMPT STATUS

Pursuant to Section 78 of WMATA's Compact, as adopted by the District of Columbia (D.C. Official Code § 9-1107.01 et seq.), the State of Maryland (Md. Transportation Code §10-

204), and the Commonwealth of Virginia (Code of Virginia § 33.2-3100 et seq.) and consented to by the U.S. Congress in Pub. L. 89-774, 80 Stat. 1324 as amended, WMATA has been accorded exemption from taxes as follows: "WMATA and the Board shall not be required to pay taxes or assessments upon any of the property acquired by it or under its jurisdiction, control, possession or supervision, or upon its activities in the operation and maintenance of any transit facility or upon any revenues therefrom, and the property and income derived therefrom shall be exempted from all Federal, State, District of Columbia, municipal, and local taxation. This exemption shall include without limitation, all motor vehicle license fees, sales taxes and motor fuel taxes."

WMATA shall not be required to pay late charges, fines or any form of pre-judgment interest.

By submitting the proposal, Offeror certifies that none of the taxes that WMATA is exempt from are included in its proposal.

WMATA shall not be responsible for social security taxes, other employment taxes, income tax, gross receipts taxes or franchise taxes imposed on the Contractor.

The Contractor shall notify the Contracting Officer within in 30 days of discovery, (or within 30 days of when an event should have been discovered), of matters that may have resulted in an over charge to WMATA because of inclusion of taxes in the Contract price from which WMATA is exempt under this clause and shall take action as the Contracting Officer directs. WMATA shall be entitled to a reduction in the Contract price reflecting such amount and a refund of monies paid related to such taxes, plus applicable interest.

PRE-AWARD EVALUATION DATA

PROJECT DESCRIPTION: Maintenance Employee Uniforms

1. Name of firm _____
2. Address: _____
3. ☐ Individual ☐ Partnership ☐ Corporation ☐ Joint Venture
4. Date organized _____.
State where incorporated or organized _____.
5. Names of officers or partners:
 - a. _____
 - b. _____
 - c. _____
 - d. _____
 - e. _____
 - f. _____
6. How long has your firm been in business under its present name?
7. Attach as Schedule One (1) a list of similar current contracts that demonstrate your firm's technical proficiency, each with contract amount, name of contracting party, character or type of work and percentage of completion.
8. Attach as Schedule Two (2) a list of similar contracts, each with contract amount, name of contracting party, and character or type of work for similar contracts completed in the last two (2) years.
9. In the last two (2) years has your firm been denied an award where it was the successful Offeror? If the answer is yes, attach as Schedule Three (3) the full particulars regarding each occurrence.
10. Has your firm failed to complete, in the last two (2) years, any contract on which it was the successful Offeror? If the answer is yes, attach as Schedule Four (4), the full particulars regarding each occurrence.
11. Financial resources available as working capital for the Contract:
 - a. Cash on hand: \$ _____
 - b. Sources of credit: _____
12. Attach as Schedule Five (5) previous two years of financial statements and letters from banks regarding credit as required by "Pre-Award Information" clause..
13. What percentage of work (Contract amount) does your firm intend performing with its own personnel?
14. Attach as Schedule Six (6), a list of all principal subcontractors and the percentage and character of work (Contract amount) that each will perform. Principal items of work shall include, but not be limited to, those items listed in the "Pre-Award Information" clause.

15. If the Contractor or subcontractor is in a joint venture, submit "Pre-Award Evaluation Data" forms for each member of the joint venture.

The above information is confidential and will not be divulged to any unauthorized personnel.

The undersigned certifies to the accuracy of all information.

COMPANY: _____

SIGNATURE: _____

NAME: _____

TITLE: _____

DATE: _____

TECHNICAL SPECIFICATIONS -- SCOPE OF WORK

Introduction

The Washington Metropolitan Area Transit Authority (WMATA) is seeking a qualified vendor to provide WMATA's Maintenance Employee Uniforms. Uniforms should fundamentally support all maintenance employees in conducting their duties safely, comfortably, and perform well in various climate conditions. At a minimum the uniforms should look professional while maintaining the functional versatility and durability required for the maintenance division.

Background

WMATA was created by an interstate compact in 1967 to plan, develop, build, finance, and operate a balanced regional transportation system in the National Capital Area. As of 2020, WMATA is the third largest heavy rail transit system and sixth largest bus network in the U.S. Serving the DC, MD, and VA (DMV) areas with 118 miles of track, six rail lines, ninety-one stations, and 10,687 bus stops throughout DMV. WMATA provided 295 million trips in 2018, 174 million on rail and 121 million on bus. In addition to system-generated revenue, WMATA receives annual operating and capital support from the Commonwealth of Virginia, State of Maryland, and the District of Columbia, as well as local jurisdictions in the Metro-transit zone, and capital support from the Federal Government.

WMATA has begun the process of re-branding Metro, including its maintenance uniforms. WMATA's workforce is dispersed throughout the Washington Metro region. WMATA owns and operates 70 facilities in the DMV. The successful offeror shall provide, at a minimum, a local retail distribution solution that covers the extent of the region. In addition, the vendor's ability to meet established order fulfillment timelines and service level requirements, provide online ordering, monitoring, and tracking, as well as other customer service benefits, shall be considered.

WMATA has worked with an external vendor to provide a uniform design, with sketches shared in appendix A. Specifically, the intended audience for this request will support WMATA maintenance roles covering roughly 4,350 people, but an order expanded to any uniformed transit positions deemed necessary. This is an indefinite delivery/indefinite quantity contract.

The successful vendor will provide uniforms for employees of the Authority without the requirement of Authority ownership and management of uniform inventory. The specifications set forth are to provide a general description of the minimum requirements.

The Contractor shall retain ownership of all inventory procured in support of this contract until such inventory is issued to an authorized WMATA employee. WMATA shall not be responsible for excess inventory procured by the Contractor without prior written authorization.

The Contractors shall describe the quality of goods, how proposed uniforms (designs and materials) support job performance as delineated by specified job descriptions and climate conditions, to include modern innovations in fabric and wear, and maintain a professional appearance consistent with WMATA's branding requirements and approved design specifications. Additionally, the contractor will describe the store location(s), operating hours, employee accessibility, and geographic coverage.

Current Scope of Work

Since the 1980's WMATA has issued employees standard professional uniform (see Appendix A for renderings). Employees are asked to be well-groomed and presentable in these uniforms for the duration of shift when reporting for duty. Uniforms are required to be durable to stand up to challenging work conditions (see Appendix B for technical specifications).

There are three uniform options for employees to choose from. These options are available for all roles, but may be selected based on job function, weather, or general preference:

1. Casual Option: Navy T-Shirt with navy work pants
2. Formal Option: Navy button up work shirt and navy work pants
3. Winter Option: Navy overall or coverall
4. A name plate must be displayed on the outer garment
5. Accessories, and various outer garments (e.g., sweatshirts, hats)
6. Religious accommodations are made including Hijabs when permissible

The specifications set forth are to provide a general description of the minimum requirements.

The contractor shall provide a detailed description of the quality of goods, including how the proposed uniforms (designs and materials) enhance job performance as outlined by specified job descriptions and climate conditions. This should include modern innovations in fabric and wear, while also ensuring the uniforms offer aesthetic appeal that fosters employee pride and engagement in their work.

References to advanced materials, innovative fabrics, best practices, or similar terminology shall be interpreted as commercially available products, technologies, and industry practices that can be supported through the manufacturer's specifications, testing data, certifications, or industry standards.

1. Uniform Quality and Performance Description

- **Task 1.1:** The Contractor shall provide a detailed description of the quality of goods, specifying how the proposed uniform designs and materials enhance job performance based on the outlined job descriptions and climate conditions.
- **Task 1.2:** The Contractor shall incorporate commercially available fabric technologies that improve durability, moisture management, mobility, temperature regulation, and employee comfort.
- **Task 1.3:** The Contractor shall ensure that the uniform design offers aesthetic appeal, providing a professional, functional, and durable uniform solution that supports WMATA's workforce and branding objectives.

2. Customization, Outfitting, and Distribution of Uniforms

- **Task 2.1:** The Contractor shall handle the customization of uniforms for WMATA's employees, ensuring uniforms meet the required specifications for the designated roles.
- **Task 2.2:** The Contractor shall outfit employees with commercially available, industry-proven uniform materials designed to maximize durability, comfort, mobility, moisture management, and performance in the operational environments identified by WMATA.
- **Task 2.3:** The contractor shall oversee the distribution of uniforms, ensuring all employees receive the correct sizes and appropriate uniforms according to their job functions.
- **Task 2.4:** As new hires join WMATA, the vendor will provide sizing assistance onsite to ensure all employees receive the correct sizes and appropriate uniforms according to their job functions. New employees shall be measured and entered into the Contractor's ordering system within ten (10) business days of notification by WMATA.

- **Task 2.5:** The Contractor shall maintain inventory levels based upon historical demand, workforce population, and forecasted usage. Inventory purchases that materially exceed forecasted demand shall require prior written approval from the COTR.
- **Task 2.6:** The Contractor shall provide documented procedures for size exchanges, defective merchandise replacement, damaged shipment resolution, and warranty claims.

3. Transition Planning and Coordination

- **Task 3.1:** The contractor shall provide a comprehensive transition plan outlining all necessary steps to ensure smooth uniform distribution and employee outfitting.
- **Task 3.2:** The contractor shall schedule a preliminary review meeting within 10 days from the notice to proceed, to include all relevant stakeholders.
- **Task 3.3:** The contractor shall ensure timely reporting and coordination throughout the transition process to meet milestones and deadlines.
- **Task 3.4:** The Contractor shall designate a Program Manager who shall serve as the primary point of contact responsible for contract performance, inventory management, reporting, customer service, and transition activities.

4. Review Meeting and Agenda Items

- **Task 4.1:** The contractor shall prepare for a review meeting with WMATA within 10 days of the notice to proceed, addressing the following key points:
 - Catalog or online store building plan.
 - Employee account profiles and management.
 - Seasonal inventory forecasting and management.
 - Contingency plan for handling backorders.
 - Notification within 48 hours.
 - Estimated delivery dates.
 - Alternative product recommendations.
 - Monthly backorder reporting.
 - On-site inspection of fulfillment and/or warehouse facilities or subcontractors.
 - Security plan for the safeguarding of information and uniforms.
- **Task 4.2:** The Contractor shall demonstrate its capability to administer employee uniform allowances, including account balances, purchase controls, eligibility validation, and reporting.

5. Security and Protection of Metro-Furnished Information and Equipment

- **Task 5.1:** The contractor shall provide a comprehensive plan to secure all Metro-furnished information and equipment, including keys, building access materials, and uniforms throughout the supply chain.
- **Task 5.2:** The contractor shall maintain a dedicated staff responsible for security on all automated systems, including websites, ensuring protection from unauthorized access to online accounts and uniform-related data.

6. Functional Uniform Design Based on Employee Roles

- **Task 6.1:** The contractor shall design uniforms with the understanding that the employee's roles (janitors, mechanics, track inspectors, etc.) require a durability in the garments due to the nature of their movements and responsibilities.
- **Task 6.2:** The Contractor shall supply flame retardant shirts, pants, and coveralls/overalls that meet all current ASTM standards for secondary flame resistance, as well as NFPA-70E standards. These pieces will not require the same level of design as demonstrated in Appendix A due to the impact on the efficacy of the flame retardant material but will require nameplates and WMATA branding.
- **Task 6.3:** The contractor shall ensure that uniforms enable easy identification of employees as official WMATA personnel, incorporating identifiable elements like badges, patches, and distinctive designs. Currently WMATA incorporates two patches on most garments (shirts, sweaters, jackets), one Metro patch and one department specific patch. Examples can be seen in Appendix A. The contractor will be expected to both produce and affix branding to articles as needed.
- The uniforms themselves will not be safety garments fulfilling all of the necessary safety requirements of the roles (such as OSHA, fire retardant, etc.) but the uniform articles will incorporate technology, such as reflective tape and rip stop fabric, to add increased safety measures to the employee's attire.

Deliverables

General Requirements:

Deliverable Schedule for WMATA Uniform Supply and Transition

The following table outlines the key deliverables, deadlines, and responsible parties for each task associated with the uniform supply and outfitting project for WMATA employees.

Task	Deliverable Description	Due Date	Responsible Party	Notes
1. Employee Transition and Outfitting Plan	Develop a comprehensive plan for seamless employee transition and outfitting. Include continued supply of uniform items.	Day 10 from the Notice to Proceed	Contractor	Ensure plan addresses all workforce categories (rail, bus, supervisors). Include detailed schedule for outfitting and regular re-supply.
2. E-commerce Ordering & Fulfillment System	Implement an online ordering and fulfillment system for employees to order uniforms.	Day 30	Contractor	System should be user-friendly, integrated, and capable of handling employee-specific orders and inventory. Ensure security protocols are in place for transactions.
3. Quality Assurance for	Provide a system for quality assurance controls for	Day 30	Contractor	Report should include measures for tracking stock,

Task	Deliverable Description	Due Date	Responsible Party	Notes
Financials, Inventory, & Distribution	financials, inventory, and distribution related to uniform sales.			order accuracy, invoicing, and delivery performance.
4. Customer Satisfaction Guarantee Implementation	The Contractor shall maintain customer service procedures designed to promptly resolve employee concerns and achieve established contract performance standards. Vendor to manage all customer service issues.	Day 30	Contractor	Provide customer service contact details and procedures for handling returns, exchanges, or complaints. The Contractor shall establish documented escalation procedures for employee complaints, delivery failures, inventory shortages, and system outages.
5. Uniform Design Specification Compliance	Ensure all uniform options comply with style and material specifications as outlined in Appendices A and B.	Day 60	Contractor	Include adjustments based on commercially accepted industry practices or state-of-the-art materials if necessary. WMATA reserves the right to review and approve production samples prior to full implementation.
6. Seasonal Transition Considerations	Develop a plan for seasonal transitions (e.g., summer to winter) with uniforms suitable for temperature and work demands.	Day 60	Contractor	Address fabric properties for heat, cooling, sun protection, and safety. Include a cleaning and maintenance guide.
7. Uniform Item Production	Produce all specified uniform items (shirts, pants, outerwear, etc.) and ensure compliance with design imperatives.	Day 90	Contractor	Ensure all items meet design specifications, including sizing, materials, and machine-washable requirements.
8. Inventory and Order Fulfillment Readiness	Ensure inventory levels are sufficient to meet demand and systems are in place for order fulfillment.	Day 100	Contractor	Provide reports on inventory readiness, order processing, and backorder contingencies. • On-hand inventory • Slow-moving inventory • Obsolete inventory • Backordered inventory
9. Quarterly Business Reviews	Quarterly Business Review Meetings	Day 100	Contractor	Topics: • Program performance • Inventory trends

Task	Deliverable Description	Due Date	Responsible Party	Notes
				• Customer complaints • Product issues • Improvement opportunities
10. Uniform Testing & Quality Checks	Conduct testing to confirm uniform durability, material quality, and functionality.	Day 100	Contractor	Include tests on fabric fade resistance, machine-washability, and ASTM safety standards for footwear.
11. Final Delivery of Uniforms	Deliver all uniforms to employees according to the outfitting plan. Ensure all sizes and items are accounted for.	Day 120	Contractor	Ensure delivery is completed on time with appropriate tracking and verification of receipt by employees.
12. Ongoing Supply & Replenishment	Maintain ongoing supply of uniforms with replenishment scheduled as needed based on employee turnover and uniform lifecycle.	Ongoing	Contractor	Implement a schedule for re-supply to ensure employees are continually outfitted with fresh uniforms as required.
13. Monthly Program Reporting	Monthly Program Performance Report	Monthly	Contractor	Contents: • Orders received • Orders fulfilled • Open orders • Backorders • Inventory levels • Inventory valuation • Allowance utilization • Returns and exchanges • Customer service metrics
14. Annual Inventory Reconciliation	Annual Physical Inventory Reconciliation Report	Annual	Contractor	Inventory count per SKU

Notes:

- **Day 10:** This refers to the timeline after the notice to proceed has been issued.
- **Deliverables with deadlines marked as Ongoing** will be repeated periodically as part of the regular supply chain and customer service cycle.
- **The Contractor must submit progress reports to WMATA throughout the project at the end of each milestone.**

The uniform options must capture the style as shared in the renderings in appendix A. The Contractor shall follow the specifications laid out in Appendix B when selecting fabrics and styles, making adjustments to incorporate commercially accepted industry practices and advancements in fabric technology that improve durability, comfort, safety, and lifecycle performance.

Uniform Requirements, the Contractor shall consider the demands of existing positions being outfitted as well as commercially accepted industry practices in the garment design industry.

At a minimum, the Authority is seeking to keep the uniform consisting of the following items:

1. Short Sleeve Navy T- Shirt
2. Long Sleeve Navy T-Shirt
3. Button Up Navy Workshirt
4. Navy Coverall and/or Overall
5. Navy Work Pants with Cargo Pockets
6. Navy Sports Fleece
7. Flame Retardant Navy Work Pants
8. Flame Retardant Navy Work Shirt
9. Flame Retardant Navy Coverall and/or Overall
10. Navy Hats (baseball cap and/or knit cap) with WMATA Brand

Pricing offered on all of the above, but the Contractor may choose to eliminate some items dependent on the pricing and quality of the solution offered (e.g., WMATA may not require both a coverall and overall). All changes in design or elimination of certain inventory will require COTR approval.

WMATA Minimum Imperatives are:

1. Material is fade resistant;
2. Expected lifecycle must be a minimum of 12-months;
3. Must be machine washable (no dry clean only garments); and
4. Be available in sizes from extra-small to 5X in descending quantities.

The Contractor shall provide a minimum of ninety (90) days advance notice before discontinuing any approved uniform item and shall propose a replacement item for WMATA's review and approval.

DMCS Security Requirements

The final solution is expected to satisfy the following cybersecurity requirements through administrative, technical, and physical security controls, as detailed in NIST SP 800-53 rev. 5, *Security and Privacy Controls for Information Systems and Organizations*. Evaluation of implemented controls against the control baseline commensurate with the above categorization shall be conducted in the Technical Evaluation Team (TET) as needed and/or prior to acquisition and implementation. Shared responsibilities of control implementation between WMATA and the Vendor to satisfy these requirements shall be discussed and agreed to prior to contract award.

Access Control

The Vendor shall ensure that their technical solution limits information system access to authorized users, processes acting on behalf of authorized users, or devices (including other information systems) and to the types of transactions and functions that authorized users are permitted to exercise.

Audit and Accountability

The Vendor shall ensure that their technical solution

- (i) creates, protects, and retains information system audit records to the extent needed to enable the monitoring, analysis, investigation, and reporting of unlawful, unauthorized, or inappropriate information system activity; and
- (ii) ensure that the actions of individual information system users can be uniquely traced to those users so they can be held accountable for their actions.

The Vendor shall also indicate if they are able to integrate with WMATA's instance of Splunk for centralized audit log management.

Certification, Accreditation, and Security Assessments*

Validation of certification, accreditation, and security assessments shall be provided to WMATA upon request and can include but not be limited to: Payment Card Industry Data Security Standard Attestation of Compliance (PCI DSS AOC), Service Organization Control (SOC) II Type II report, ISO 27001 Compliance, Vulnerability scan reports, and/or Penetration testing reports.

Configuration Management

The Vendor shall:

- (i) establish and maintain baseline configurations and inventories of their technical solution (including hardware, software, firmware, and documentation) throughout the respective system development life cycles; and
- (ii) establish and enforce security configuration settings for their technical solution.

Contingency Planning

The Vendor shall establish, maintain, and effectively implement plans for emergency response, backup operations, and post-disaster recovery for organizational information systems to ensure the availability of critical information resources and continuity of operations in emergency situations. When an event warrants the action of contingency plan activities, the Vendor shall alert the WMATA Contracting Official Technical Representative (COTR) by both telephone and email communication as soon as possible, but in no event more than eight (8) hours, and continue to communicate recovery activities and timelines until resolution to mitigate impact to WMATA operational business.

Identification and Authentication

The Vendor shall identify information system users, processes acting on behalf of users, or devices and authenticate (or verify) the identities of those users, processes, or devices as a prerequisite to allowing access to organizational information systems.

The Vendor shall also indicate if they are able to integrate with WMATA's instance of Entra ID/Azure Active Directory (AAD) for centralized identity and access management (IAM).

Incident Response

The Vendor shall establish an operational incident handling capability for organizational information systems that include adequate preparation, detection, analysis, containment, recovery, and user response activities. In the event of an incident, the Vendor shall use reasonable efforts to alert the following WMATA employees of any incident by both telephone and email communication as soon as possible, but in no event more than eight (8) hours after such incident and shall immediately take such actions as may be necessary to preserve forensic evidence and eliminate the cause of the incident: notify the WMATA COTR for this procurement and WMATA's Digital Modernization, Office of Cybersecurity at DMCS_CyberFusionCenter@wmata.com and 1-888-982-9237.

Maintenance

The Vendor shall:

- (i) perform periodic and timely maintenance of their technical solution;
- (ii) notify the WMATA COTR and/or program office of maintenance periods;
- (iii) prioritize availability to meet agreed upon service level agreements; and
- (iv) Provide effective controls on the tools, techniques, mechanisms, and personnel used to conduct information system maintenance.

Media Protection

The Vendor shall:

- (i) protect information system media, both paper and digital;
- (ii) limit access to information-on-information system media to authorized users; and
- (iii) sanitize or destroy information system media before disposal or release for reuse.

Planning

The Vendor shall, in collaboration with WMATA, develop, document, periodically update, and implement security plans for the technical solution that describe the security controls in place or planned said solution and the rules of behavior for individuals accessing the solution.

Personally Identifiable Information Processing and Transparency

The Vendor shall be responsible for the protection of sensitive information stored, processed, and/or transmitted by the Vendor technical solution, to include, but not limited to: Personally Identifiable Information (PII), Payment Card Information (PCI), Protected Health Information (PHI), and Safety Sensitive Information (SSI). The Vendor is responsible for obtaining and maintaining compliance with legal and regulatory frameworks such as the Payment Card Industry Data Security Standard (PCI DSS) and Health Insurance Portability and Accountability Act (HIPAA) Security Rule. All vendors shall provide evidence of due diligence/artifacts to show compliance to include but not limited to: relevant service provider written agreements/ contracts, signed acknowledgements, and excerpts of data security language/indemnity clauses within contracts.

Risk Assessments

The Vendor shall, in collaboration with WMATA, periodically assess the risk to organizational operations (including mission, functions, image, or reputation), organizational assets, and individuals, resulting from the acquisition, implementation, and operation of the Vendor technical solution and the associated processing, storage, or transmission of organizational information.

System and Services Acquisition

The Vendor shall:

- (i) allocate sufficient resources to adequately protect the Vendor technical solution and Vendor-owned dependent information systems;
- (ii) employ system/software development life cycle processes that incorporate information security considerations throughout the lifecycle;
- (iii) employ software usage and installation restrictions; and
- (iv) ensure that third-party providers employ adequate security measures to protect information, applications, and/or services outsourced from the organization.

System and Communications Protection

The Vendor shall:

- (i) monitor, control, and protect information transmitted or received by the Vendor technical solution at the external boundaries and key internal boundaries of the solution; and
- (ii) employ architectural designs, software development techniques, and systems engineering principles that promote effective information security within organizational information systems.

System and Information Integrity

The Vendor shall:

- (i) provide protection from malicious code at appropriate locations within the technical solution; and
- (ii) Monitor information system security alerts and advisories and take appropriate actions in response.

In addition, the Vendor shall:

- (i) identify and report information system flaws, to include vulnerability scans/assessments and/or penetration tests, on a monthly basis to the COTR and the DMCS_VMP@wmata.com mailbox; and
- (ii) remediate identified vulnerabilities within the timelines outlined in WMATA's Cybersecurity Policy Manual: Critical vulnerabilities: immediately but no more than 15 days after notification, High vulnerabilities: within 30 days of notification, Medium vulnerabilities: within 60 days of notification, and Low vulnerabilities: within 90 days of notification.

Supply Chain Risk Management

The Vendor shall appropriately identify, manage, and address risks throughout their supply chain and provide assurance to WMATA that any procured components have been designed, developed, and validated with security considerations addressed throughout the lifecycle. The Vendor shall be responsible for subcontractor compliance to the cybersecurity requirements listed in this SOW and shall assume all responsibility for any incidents as a result of third-party mismanagement, error, or omission.

Performance and Acceptance Criteria

Following are six key factors the technical evaluation committee will consider when evaluating potential vendors submission. WMATA welcomes inclusion of a swatch or sample for evaluation, but given timelines recognizes that this may not be viable. Whether a sample is shared or not, WMATA requests each garment be described of each the 6 factors listed below.

Below is a description of each to demonstrate what WMATA will be looking seeking. WMATA requires commercial grade garments that appear like new for a minimum of 90 days.

Under normal use all garments should be durable enough not to show visible signs of the following:

1. Surface abrasion: Abrasion refers to the wearing a way of any part of a material when rubbed against another surface. Reinforcement on knees required on pants. For durability, clothing should withstand rubbing against floors and other surfaces.
2. Rip-stop fabric: Fabric that will add durability to the pants, with a tighter weave that helps prevent rips as well as water seepage.
3. Edge abrasion: The edges of pants or woven shirts take a beating in the dryer. For example, the edges of a navy-blue pair of pants can turn a lighter color from edge abrasion. This deterioration can put clothing out of service.
4. Fading and Colorfastness: When a dark colored, 100-percent cotton T-shirt is washed a certain number of times, it eventually fades and begins to look ratty. Prolonged exposure to the sun will also fade clothing. Garment Description Evaluation Criteria are from the following article <http://www.ishn.com/articles/88658-what-defines-clothing-durability>
5. Functional requirements such as reflectivity and pockets. The uniforms will not meet ANSI high-visibility standards but features that enhance safety and functionality for the roles will be considered.
6. Aesthetic factors demonstrating the ability to meet WMATA's custom design requirements.

Technical Specifications

Please see appendices.

Performance Schedules

Task	Performance Criteria	Acceptance Criteria	Verification Method
1. Planning, Inspecting, and Acceptance (First 50 Days)	The contractor must deliver a detailed plan, including inspections and acceptance criteria for the uniform operation within 50 days.	Plan must be approved by WMATA and inspections completed on schedule, without disruption.	Plan review and inspection approval by WMATA.
2. Customer Service, Order Fulfillment, and Invoice Audit (3-4 months)	Customer service, order fulfillment, and auditing must be completed effectively and efficiently for the first 3-4 months.	Accurate invoices and on-time delivery performance must be achieved, with no major errors in order fulfillment.	Invoice audit report and fulfillment metrics review by WMATA.
3. Vendor Evaluation and Modifications (5-6 months)	Vendor performance must be assessed with any necessary modifications made to improve	Evaluation report submitted with actionable recommendations for improvements.	Review of evaluation report and implementation of changes.

Task	Performance Criteria	Acceptance Criteria	Verification Method
	service or operational efficiency.	Modifications implemented successfully.	
4. Customer Service, Order Fulfillment, and Acceptance (6 months)	Customer service and order fulfillment should be sustained for 6 months, with uniform delivery and quality guaranteed.	Customer satisfaction scores and performance benchmarks meet WMATA's expectations over 6 months.	Continuous feedback and satisfaction tracking from WMATA employees.
Phase-In Plan (Key Components)	Design and Implementation: Minimize disruption, identify key issues, and plan for smooth transition to new operations.	Clear milestones and commitments, phase-in period not exceeding 50 calendar days.	Review of Phase-In Plan against schedule. Regular updates and meeting milestones.
1. Phase-In Plan (Continuity of Operations)	The plan should address operational continuity during transition, including any mitigation strategies for disruptions.	The plan must identify potential disruptions and mitigation strategies and be approved by WMATA.	Review and approval of Phase-In Plan by WMATA.
2. Phase-In Plan (Start-Up Requirements)	The plan must cover process improvements, training, staffing, and operational procedures development.	Approved training plan and staffing assignments. Process improvements must be clearly outlined and actionable.	Verification of training materials and completion of training by staff.
3. Phase-In Plan (Acceptance of Data/Inventory from Previous Vendor)	The plan must include procedures for accepting data and inventory from the previous vendor, minimizing transition disruptions.	Data transfer must be completed without errors, and inventory must be accounted for accurately.	Inventory reconciliation and data acceptance reports from the previous vendor.
4. Phase-In Plan (Critical Skills & Recruitment)	The contractor must ensure critical skills are recruited or retained during the phase-in period.	Documentation of staffing and recruitment plans, with retention strategies identified.	Recruitment records and staff feedback.
5. Phase-In Plan (Milestones & Measurable Commitments)	The plan must contain clear milestones for each component, with measurable commitments from the vendor.	Milestones should be met on schedule, with clear documentation of accomplishments at each stage.	Review of milestone achievements and measurable commitments from the vendor.
6. Phase-In Plan (Data Formats and Web-Based System)	The Phase-In Plan should describe acceptable data formats for integrating with WMATA's system and include deadlines for each task.	Web-based system (WBURS) and data integration should be implemented as planned.	System test completion and data integration verification.

Task	Performance Criteria	Acceptance Criteria	Verification Method
7. Phase-In Plan (Vendor Transition Coordination)	The plan must detail how the contractor will interact with the current vendor to transition operations smoothly.	Seamless data transition, no disruption in uniform distribution, and a final go-live date within 50 days.	Confirmation of data handover and system transition.
8. Phase-In Plan (Parallel Operations for Metro Inventory)	Plan must address parallel operations for accepting Metro-owned inventory while establishing new supply chain operations.	Inventory management system fully operational, with no delays or errors in accepting Metro inventory.	Inventory audits and confirmation of successful transition.
9. Phase-In Plan (Phase-In Updates & Reporting)	The Phase-In Plan should be regularly updated to reflect progress, changes, and issues. Updates should be submitted weekly.	Weekly progress reports submitted by 9:00 AM Eastern Time every Monday. Plan must reflect updates and changes.	Weekly report submission and review.
Phase-Out Plan (Key Components)	End of Contract Transition: Ensure an orderly turnover of property, equipment, and data/records to minimize disruptions.	All inventory, equipment, and data must be properly turned over to the successor contractor.	Verification of property transfer and completion of the phase-out process.
1. Phase-Out Plan (Lessons Learned)	The contractor must submit a report on lessons learned during the contract to facilitate smooth transition.	A comprehensive lessons-learned report must be submitted 180 days before the contract ends.	Review of lessons-learned report by WMATA.
2. Phase-Out Plan (Inventory Handling and Reconciliation)	Metro-owned uniform items must be properly packed, sealed, and prepared for the new vendor. Contractor owned items are the property of the contractor to handle as determined.	All WMATA inventory must be packed by component, sealed, counted, and shrink-wrapped as per specifications.	Inspection of packed WMATA inventory and review of packing standards.
3. Phase-Out Plan (Inventory Reconciliation)	Inventory must be physically reconciled before shipment to the new vendor.	Accurate reconciliation of inventory quantities completed prior to shipment.	Inventory reconciliation report and approval.
4. Phase-Out Plan (Data Handover)	The contractor must turn over all system data, including catalog details, inventory photos, and other records. Include transfer of: • Employee sizing history • Purchase history • Catalog configuration data	All historical system data and records must be transferred to WMATA or the successor vendor in approved formats.	Verification of data transfer and format compliance.

Task	Performance Criteria	Acceptance Criteria	Verification Method
	• Inventory records • Historical reports		
5. Phase-Out Plan (Patterns & Fabric Swatches Handover)	The contractor must turn over all patterns and fabric swatches used in uniform production.	Patterns and fabric swatches should be organized and delivered to WMATA or the successor vendor.	Physical inspection of patterns and swatches delivered to WMATA.
6. Observation Period (100 Days Prior to Contract End)	Successor contractors must be allowed to observe the current operations and methods.	Successor contractors should be fully integrated into the observation period, and the contractor must cooperate fully.	Verification of cooperation during observation period.
Location and Constraints	The provider must have a local customer service and order fulfillment location inside of the DC beltway (495).	The location must meet WMATA's parking, service hours, and facility requirements.	Facility inspection and verification of compliance.

Performance Metric Minimum Standard:

Order Accuracy Rate: 98%
Customer Service Response: 1 Business Day
Backorder Notification: 48 Hours
New Hire Outfitting: 30 Days
Monthly Reporting Submission: By 10th Day of Each Month

Key Considerations:

- **Timeliness:** Deadlines for each phase and task must be strictly adhered to, with regular updates and adjustments if required.
- **Coordination:** Effective communication and coordination between the contractor, WMATA, and any subcontractors are critical.
- **Quality and Accuracy:** All deliverables, including data, inventory, and customer service, must meet specified quality and accuracy standards.

PRICE SCHEDULE SHEET

1. BASE YEAR ONE

CLIN	Description	Unit of Measure	Estimated Quantity	Unit Price	Total Price (Quantity * Unit Price)
001	Cargo pants (rip stop poly rich)	Each	2,175		
002	Pants (Flame Retardant)	Each	5		
003	Work shirt (rip stop poly rich)	Each	13,050		
004	T-Shirts (Cotton or Cotton Blend)	Each	21,750		
005	Long Sleeve T-Shirts (Cotton or Cotton Blend)	Each	8700		
006	Cover-alls (rip stop poly rich)	Each	2,175		
007	Over-alls (rip stop poly rich)	Each	2,175		
008	Coveralls (Flame Retardant)	Each	10		
009	Hats	Each	4,350		
010	Sport Fleece	Each	4,350		
Total Estimated Cost					

OPTION PERIOD ONE

CLIN	Description	Unit of Measure	Estimated Quantity	Unit Price	Total Price (Quantity * Unit Price)
1001	Cargo pants (rip stop poly rich)	Each	4,350		
1002	Pants (Flame Retardant)	Each	5		
1003	Work shirt (rip stop poly rich)	Each	2,175		
1004	T-Shirts (Cotton or Cotton Blend)	Each	8,700		
1005	Long Sleeve T-Shirts (Cotton or Cotton Blend)	Each	4,350		
1006	Cover-alls (rip stop poly rich)	Each	650		
1007	Over-alls (rip stop poly rich)	Each	650		
1008	Coveralls (Flame Retardant)	Each	10		
1009	Hats	Each	2,175		
1010	Sport Fleece	Each	2,175		
Total Estimated Cost					

OPTION PERIOD TWO

CLIN	Description	Unit of Measure	Estimated Quantity	Unit Price	Total Price (Quantity * Unit Price)
2001	Cargo pants (rip stop poly rich)	Each	4,350		
2002	Pants (Flame Retardant)	Each	5		
2003	Work shirt (rip stop poly rich)	Each	2,175		

2004	T-Shirts (Cotton or Cotton Blend)	Each	8,700		
2005	Long Sleeve T-Shirts (Cotton or Cotton Blend)	Each	4,350		
2006	Cover-alls (rip stop poly rich)	Each	650		
2007	Over-alls (rip stop poly rich)	Each	650		
2008	Coveralls (Flame Retardant)	Each	10		
2009	Hats	Each	2,175		
2010	Sport Fleece	Each	2,175		
Total Estimated Cost					

OPTION PERIOD THREE

CLIN	Description	Unit of Measure	Estimated Quantity	Unit Price	Total Price (Quantity * Unit Price)
3001	Cargo pants (rip stop poly rich)	Each	4,350		
3002	Pants (Flame Retardant)	Each	5		
3003	Work shirt (rip stop poly rich)	Each	2,175		
3004	T-Shirts (Cotton or Cotton Blend)	Each	8,700		
3005	Long Sleeve T-Shirts (Cotton or Cotton Blend)	Each	4,350		
3006	Cover-alls (rip stop poly rich)	Each	650		
3007	Over-alls (rip stop poly rich)	Each	650		
3008	Coveralls (Flame Retardant)	Each	10		
3009	Hats	Each	2,175		
3010	Sport Fleece	Each	2,175		
Total Estimated Cost					

OPTION PERIOD FOUR

CLIN	Description	Unit of Measure	Estimated Quantity	Unit Price	Total Price (Quantity * Unit Price)
4001	Cargo pants (rip stop poly rich)	Each	4,350		
4002	Pants (Flame Retardant)	Each	5		
4003	Work shirt (rip stop poly rich)	Each	2,175		
4004	T-Shirts (Cotton or Cotton Blend)	Each	8,700		
4005	Long Sleeve T-Shirts (Cotton or Cotton Blend)	Each	4,350		
4006	Cover-alls (rip stop poly rich)	Each	650		
4007	Over-alls (rip stop poly rich)	Each	650		
4008	Coveralls (Flame Retardant)	Each	10		
4009	Hats	Each	2,175		
4010	Sport Fleece	Each	2,175		
Total Estimated Cost					

TOTAL OPTIONS	ESTIMATED COST	INCLUDING	
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1.

1.

2.

3. **REPRESENTATIONS AND
CERTIFICATIONS**

4.

TYPE OF BUSINESS ORGANIZATION

15. By submission of this offer, Offeror represents that it operates as ☐ an individual, ☐ a partnership, ☐ a limited liability company, ☐ a joint venture, ☐ a nonprofit organization, or ☐ a corporation, incorporated or organized under the laws of _____.

1.

Name	Signature
Title	Company
Date	

2.

AFFILIATION AND IDENTIFYING DATA

16. Each Offeror shall complete a, b if applicable, and c below, representing that:

It ☐ is, ☐ is not, owned or controlled by a parent company. For this purpose, a parent company is defined as one that either owns or controls the activities and basic business policies of Offeror. To own another company means that the parent company must own at least a majority, i.e., more than fifty percent (50%), of the voting rights in that company. To control another company, such ownership is not required. If another company is able to formulate, determine or veto Offeror's basic business policy decisions, such other company is considered the parent of Offeror. This control may be exercised through the use of dominant minority voting rights, use of proxy voting, Contractual arrangements or otherwise.

If Offeror is owned or controlled by a parent company, it shall insert in the space below the name and main office address of the parent company:

1. _____
2. Name of Parent Company
3. _____
4. _____
5. Main Office Address (including ZIP Code)

If Offeror has no parent company, it shall provide in the applicable space below its own employer's identification number (E.I.N.), (i.e., number used on Federal tax returns or, if it has a parent company, the E.I. N. of its parent company). Offeror E.I. N.: _____ or, Parent Company's E.I. N.: _____

3.

Name	Signature
Title	Company
Date	

4.

COVENANT AGAINST GRATUITIES

17. By submission of this offer, Offeror certifies, and in the case of a joint offer, each party thereto certifies as to its own organization, that in connection with this procurement: Neither it nor any of

its employees, representatives or agents have offered or given gratuities (in the form of entertainment, gifts or otherwise) to any Board member, employee or agent of WMATA with the view toward securing favorable treatment in the awarding or administration of this Contract.

5.

Name	Signature
Title	Company
Date	

6.

CONTINGENT FEES

18. By submission of this offer, Offeror certifies, and in the case of a joint offer, each party thereto certifies as to its own organization, that in connection with this procurement:

It [] has, [] has not, employed or retained any company or persons (other than a full-time, bona fide employee working solely for Offeror) to solicit or secure this Contract, and

It [] has, [] has not, paid or agreed to pay any company or person (other than a full-time, bona fide employee working solely for Offeror) any fee, commission, percentage, or brokerage fee contingent upon or resulting from the award of this Contract.

7.

Name	Signature
Title	Company
Date	

8.

CERTIFICATION OF INDEPENDENT PRICE DETERMINATION

By submission of its offer, Offeror certifies, and in the case of a joint offer, each party thereto certifies as to its own organization, that in connection with this procurement:

The prices in this offer have been arrived at independently, without, for the purpose of restricting competition, any consultation, communication, or agreement with any other Offeror or with any other competitor;

Unless otherwise required by law, the prices that are quoted in this offer have not been knowingly disclosed by Offeror and will not be knowingly disclosed by Offeror prior to award

(in the case of a negotiated procurement), directly or indirectly, to any other Offeror or to any competitor; and

No attempt has been made or will be made by Offeror to induce any other person or firm to submit or not to submit an offer for the purpose of restricting competition.

Each person signing this offer certifies that:

He or she is the person in Offeror's organization responsible for the decision regarding the prices being offered herein and that he/she has not participated, and will not participate, in any action contrary to those stated above; or

He or she is not the person in Offeror's organization responsible for the decision regarding the prices being offered herein, but that he/she has been authorized in writing to act as agent for the persons responsible for such decision in certifying that such persons have not participated; and will not participate, in any action contrary to those stated above, or as their agent he or she does hereby certify.

9.

Name	Signature
Title	Company
Date	

10.

NONDISCRIMINATION ASSURANCE

By submission of this offer, Offeror certifies, and in the case of a joint offer, each party thereto certifies as to its own organization, in connection with this procurement, that it will not discriminate on the basis of race, color, creed, religion, national origin, sex, age, disability, sexual preference and/or gender identity in the performance of this Contract. Offeror is required to insert the substance of this clause in all subcontracts and purchase orders. The Contractor's failure to carry out these requirements is a material breach of this Contract that may result in the termination of this Contract or such other remedy as WMATA deems appropriate. Offeror further agrees by submitting this offer that it will include this certification, without modification, in all subcontracts and purchase orders.

11.

Name	Signature
Title	Company
Date	

12.

DISCLOSURES OF INTERESTS OF WMATA BOARD MEMBERS

19. For purposes of this disclosure, terms are defined by the Code of Ethics for Members of the WMATA Board of Directors, a copy of which is available at www.wmata.com. Financial interests include ownership interests and prospective and actual income. Firm includes parents, subsidiaries and affiliates. By submission of this offer, Offeror certifies, and in the case of a joint offer, each party thereto certifies as to its own organization, that to the best of its knowledge, information and belief in connection with this procurement:

[] No WMATA Board member, household member or business associate has a financial interest in this firm, in a financial transaction with WMATA to which this firm is a party or prospective party, or in an actual or prospective business relationship with WMATA to which this firm is a party.

[] The following WMATA Board member(s), household member(s) or business associate(s) has a financial interest in this firm, in a financial transaction with WMATA to which this firm is a party or prospective party, or in an actual or prospective business relationship with WMATA to which this firm is a party, Include in "Nature of Interest" below, a description of the financial interest and (1) for ownership interests, the value of the interest, the name and address of the firm in which the interest is held, and the total equity or equivalent interest of the firm; and (2) for income, the amount of all income received by the Board member, household member or business associate in the current and preceding fiscal year for services provided, and the name and address of the firm from which the income was received.

1.	
Name of Board Member Household Member or Business Associate	Nature of Interest
_____	_____
_____	_____
_____	_____

2.

The certification required by a) and b) above shall be included in all subcontracts. The prime Contractor shall furnish copies of certifications to the Contracting Officer and retain a copy for inspection upon his or her request.

13.

Name	Signature
Title	Company
Date	

14.

BACKGROUND CHECK CERTIFICATION (QUARTERLY)

20. By submission of this offer, Offeror certifies that:

It will contract with or engage an accredited third-party vendor to conduct background checks of all Contractor personnel who will have access to WMATA's customers, WMATA's property, or WMATA's information in connection with this Contract. This requirement also applies to Contractors who engage with the general public on WMATA's behalf.

It will screen for criminal convictions, taking into consideration: (1) the nature of the services or work being performed under the contract with particular regard for the individual's access to, and interaction with, WMATA's customers, property, and confidential information; (2) the nature or gravity of the offense or conduct resulting in a criminal conviction; and (3) the time that has lapsed since the conviction and/or completion of the sentence, all Contractor personnel who will have access to WMATA's customers, the general public, WMATA's property, or WMATA's information and who work on this Contract during each calendar

year within this Contract's period of performance. The Offeror will provide certification that it conducted these screenings to the Contracting Officer's Technical Representative (COTR) on a quarterly basis, on a form provided.

The Contractor shall submit to the COTR, a list of all employees and agents who will require Contractor access badges not less than 7 days prior to the date on which access will be required.

Offeror will determine that all Contractor personnel working on this Contract during the calendar year passed the Contractor's background check and will be in good standing and otherwise fit to work on this Contract.

21. Offeror has not obtained or otherwise been made aware of any information about any Contractor personnel working on this Contract that contradicts or otherwise impacts the Contractor's determination that such persons passed the Contractor's background check and/or are fit to work on this Contract.

The Contractor will flow this requirement down to all of its subcontractors who will have access to WMATA's customers, the general public, WMATA's property, or WMATA's information within this Contract's period of performance.

15.

Name	Signature
Title	Company
Date	

16.

CERTIFICATION REQUIRED FOR ALL SAFETY-SENSITIVE CONTRACTS

22. N/A

NON-DISCLOSURE AND DATA ACCESS TERMS

23. The Contractor hereby represents and warrants that it will comply with the Non-Disclosure and Data Access Terms contained in the Standard Terms and Conditions, including the indemnity provisions contained therein.

17.

Name	Signature
Title	Company
Date	

18.

DEBARMENT, SUSPENSION, INELIGIBILITY, AND VOLUNTARY EXCLUSION

24. This certification is applicable to contracts over \$35,000.

Primary Covered Transactions. This certification applies to the Offer submitted in response to this solicitation and will be a continuing requirement throughout the term of any resultant Contract.

In accordance with the provisions of 2 C.F.R. Part 1200 and 2 C.F.R. Part 180, Subpart C, Offeror certifies to the best of its knowledge and belief that it and its principals:

are not currently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal, state or local department or agency;

have not, within a three (3) year period preceding this offer, been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, state, or local) transaction or contract under a public transaction; violation of Federal or state antitrust statutes, or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

are not currently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, state, or local) with commission of any of the offenses enumerated above in this certification; and have not, within a three (3) year period preceding this offer, had one (1) or more public transactions (Federal, state, or local) terminated for cause or default.

Where Offeror is unable to certify to any of the statements in this certification, Offeror shall attach an explanation to this offer.

Lower Tier Covered Transactions. This certification applies to a subcontract at any tier expected to equal or exceed \$35,000 and will be a continuing requirement throughout the term of this Contract.

The prospective lower tier subcontractor certifies, by submission of this offer, that neither it nor its principals is currently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal or state department or agency.

Where the prospective lower tier subcontractor is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to its proposal.

The Certification required, above, shall be included in all applicable subcontracts and the Contractor shall keep a copy on file. The Contractor shall be required to furnish copies of certifications to the Contracting Officer upon his or her request.

19.

Name	Signature
Title	Company
Date	

20.

FITNESS FOR DUTY CERTIFICATION (BIENNIALY)

25.

21. N/A
22.

Name	Signature
Title	Company
Date	

23.

INFORMATION TECHNOLOGY CONTRACTOR EMPLOYEE CERTIFICATION

26. By submission of this offer/bid, the offeror/bidder certifies, and in the case of a joint offer/bid, each party thereto certifies as to its own organization, in connection with this procurement:

Neither it nor any of its employees, representatives or agents that are granted access to WMATA's Information Technology (IT) network and digital assets, by its employees working on a WMATA matter will reside outside of the United States.

The Contractor will flow this requirement down to all of its subcontractors who will have access to WMATA's customers, the general public, WMATA's property, or WMATA's information within this Contract's period of performance.

24.

Name	Signature
Title	Company
Date	

25.

MINORITY BUSINESS ENTERPRISE (MBE), MICRO BUSINESS PROGRAM (MBP) & SMALL BUSINESS PROGRAM (SBP)

26. This representation is applicable to non-federally assisted contracts. By submission of this offer, the offeror represents that:

27.

28. It [] is, [] is not, a Minority Business Enterprise or Micro Business Program or Small Business Program certified firm as defined in the WMATA Certification Program (WCP) Non-Federal Manual.

29.

Name	Signature
Title	Company
Date	

30.

31. If currently certified by WMATA as a MBE or MBP or SBP:

32.

33. Certification #: _____

34.

35. Certification Date: _____

36.

5. SPECIAL TERMS AND CONDITIONS

COMMUNICATIONS WITH WMATA

27. Offeror is advised that any and all communications with WMATA relating to this solicitation and made by, or on behalf of, Offeror at any time between release of this solicitation and award of a Contract hereunder must be directed to the Contract Administrator as follows:
- 28.
29. Shameeka Morel
30. smorel@wmata.com
- 31.
32. A violation of this provision, deemed willful by WMATA, may result in a determination that an Offeror is not responsible, and thus ineligible for award, for purposes of this and/or future Authority solicitations.

PROPOSAL ACCEPTANCE PERIOD AND OFFEROR'S DEFAULT

In order to allow for adequate evaluation, the acceptance period for this solicitation is one hundred twenty (120) calendar days after submittal date and time.

By submission of its proposal, Offeror agrees that it shall be irrevocable and shall remain available to WMATA to award a Contract pursuant to this solicitation for not less than the acceptance period. Offeror's failure to furnish required documents and/or to execute a Contract from WMATA in accordance with its offer, during the acceptance period shall constitute an Offeror's default.

In the event of an Offeror's default, Offeror shall be liable to WMATA for all associated damages and costs, including without limitation, WMATA's "cost to cover." The "cost to cover" is the difference between the offer price and the price WMATA ultimately pays for the work encompassed in this solicitation, whether through award of a Contract to another Offeror, pursuant to this solicitation or otherwise.

PRE-PROPOSAL CONFERENCE

33. For the purpose of clarifying the terms, conditions, and requirements of this solicitation, a pre-proposal conference will be held to respond to questions by prospective Offeror's. This conference will be held at 10:00 AM on Aug 25, 2026 (Date) via videoconference as well on a dedicated WMATA conference line. It is requested that the Offeror submit their questions in writing, in advance of the meeting, if possible. Questions during the meeting, however, are permissible.

EVALUATION CRITERIA AND BASIS FOR AWARD

34. BEST VALUE

The contract will be evaluated based upon application of the following Evaluation Criteria:

- I. Technical Approach – 60%
35. Quality of Uniforms – 15%

Offeror must demonstrate how the proposed uniforms meet the specifications outlined in the solicitation.

Offeror must provide sample uniforms for evaluation based on material, construction quality, and durability factors such as surface abrasion, colorfastness, stain release, and odor resistance.

Provide detailed specification sheets for all uniform items, including material descriptions, performance matrix, and manufacturer details.

36. E-Commerce System Capabilities – 20%

Offeror must provide a fully electronic system for administering the uniform contract.

System must support 24/7 online ordering through web-based or mobile platforms, displaying uniform options based on job description, pricing, voucher balances, payment methods, and estimated order fulfillment times.

Offeror must demonstrate robust reporting capabilities, including custom reports for tracking:

- Real time reporting on initial rollout;
- Redeemed/Unredeemed voucher balances by employee;
- Details of items purchased by employee; and
- Total quantity of items ordered and fulfilled by week, month, and/or year.

Offeror must outline security measures for system access and consumer data protection, including a response plan for data breaches or incidents.

If the e-commerce system is 3rd party subcontractor, the offeror must have dedicated internal resources to build out and resolve e-commerce issues.

Offeror shall describe its cybersecurity program, data protection controls, incident response procedures, third-party system management approach, and ability to comply with WMATA's cybersecurity requirements.

37. Warehouse and Fulfillment – 25%

Offeror must submit a detailed warehousing and distribution plan, including:

- Inventory commitment, liability thresholds, and minimum order quantities
- Warehouse facilities and locations
- Forecasting plans and quality assurance for timely delivery and inventory control

Offeror must provide a manufacturing schedule, including some for any subcontractors, quality control processes, and capacity to fulfill uniform orders for large organizations similar in size and complexity to WMATA.

Offeror must demonstrate the ability to provide an accessible location (within 10 miles of the Metro Center Metrorail Station) for alterations, patch sewing, uniform fittings, and purchases.

Offeror must outline a Phase-In Plan for transitioning to new contract requirements within 180 days, including staffing, e-commerce setup, and coordination with the previous uniform contractor.

Offeror shall demonstrate its inventory management strategy, including forecasting methodology, inventory controls, stock replenishment processes, management of obsolete inventory, and mitigation plans for backorders and supply disruptions.

II. Customer Service – 30%

- a. Offeror must provide a comprehensive Customer Service Plan, specifying the minimum number of dedicated representatives, and monitoring/reporting of customer calls.

Provide a minimum of three (3) customer service references that demonstrate the Offeror's ability to efficiently manage requests and resolve issues related to uniform delivery, quality, and customer inquiries. These references should highlight the Offeror's responsiveness, problem-solving capabilities, and overall customer satisfaction during the course of the contract.

Offeror shall identify the proposed Program Manager and provide his/her qualifications, years of experience, and examples of managing uniform programs of similar size and complexity.

Offeror shall demonstrate its ability to meet required service level standards, including order accuracy, customer response times, new-hire outfitting timelines, backorder notification requirements, and reporting obligations.

III. Past Performance – 10%

The Offeror must be the Prime Contractor and have a minimum of five (5) years of experience in providing commercial-grade uniforms.

Key Account Executives must have at least three (3) years of experience in uniform implementation projects.

Offeror must provide a minimum of three (3) references for similar uniform contracts completed within the last five (5) years, including the following details:

- Contract title, procuring organization, contact name, phone, and email;
- Contract award and completion dates; and
- Contract value.

- IV. WMATA will award a contract to the responsible offeror whose proposal conforms to the solicitation and is determined to be the most advantageous based on an overall assessment of technical merit and price in accordance with the Evaluation Criteria. In conducting this assessment, the Authority is more concerned with obtaining superior technical or business management features than with making an award based on the lowest overall cost to the authority. However, the Authority will not make an award at a significantly higher price or cost to achieve only slightly superior technical or management features.

- V. Both price and overall technical merit are of extreme importance to WMATA in this solicitation. Where its review concludes that two or more proposals are of substantially

similar overall technical merit, WMATA will place greater weight upon the price aspects of the proposals.

VI. RATINGS

a.

1. (BEST VALUE ONLY)

2. Each criterion will be rated using the adjectival scoring method as follows

3.

4. Definition of adjectival rankings:

5.

6. Exceptional: Exceeds specified performance or capability in a beneficial way to WMATA and has no weakness.

7.

8. Acceptable: Meets evaluation standards required under the technical provisions. Weaknesses are correctable.

9.

10. Marginal: Fails to meet evaluation standard; however, any significant deficiencies are correctable. Lacks essential information to support a proposal. Marginal ratings must be resolved prior to award.

11.

12. Unacceptable: Fails to meet an acceptable evaluation standard and the deficiency is uncorrectable. Proposal would have to undergo a major revision to become acceptable. Demonstrated lack of understanding of WMATA's requirements or omissions of major areas.

13.

14. A rating of "Acceptable" or higher is required to be eligible for award consideration. Offerors are cautioned to be aware of this standard when preparing proposals.

REQUIREMENTS CONTRACT

N/A

This is a requirements Contract. A requirements contract provides the Contractor with both the legal right and the legal duty to supply goods and/or services in an amount that is determined by WMATA's needs, rather than by a fixed quantity. If, however as the result of an urgent need, WMATA requires any quantity of goods or services before the date otherwise specified under this Contract, and if the Contractor will not accept an order providing for the accelerated delivery, WMATA may acquire the urgently required goods or services from another source.

If the Contractor is unable or otherwise fails to provide goods or services within the timeframes required in this Contract, WMATA reserves the right to procure them from any other source and in any other manner it deems appropriate. Nothing contained herein shall be deemed to waive, modify or impair WMATA's right to treat such failure as a material breach of the Contractor's obligations pursuant to the "Default" clause of this Contract, or to pursue any other remedy to which WMATA may be entitled pursuant to this Contract, at law or in equity.

INDEFINITE QUANTITY CONTRACT

This is an indefinite-quantity Contract for the supplies or services specified, and effective for the period of performance stated in the Price Schedule. The quantities of supplies and/or services specified in the Price Schedule are estimates only.

Delivery or performance shall be made only as the Contracting Officer authorizes through orders made in accordance with the "Ordering" and "Order Limitations" clauses. The Contractor shall furnish to WMATA, when and if ordered, the supplies and/or services specified in the Price Schedule up to and including the dollar value designated in the Price Schedule as the "maximum." WMATA shall order at least the dollar value designated in the Price Schedule as the "minimum."

There is no limit on the number of orders that may be issued other than any limitations imposed by the "Order Limitations" clause. WMATA may issue orders requiring delivery to multiple destinations or performance at multiple locations.

Any order issued during the effective period of this Contract and not completed within that period shall be completed by the Contractor within the time specified in the order. This Contract and WMATA's Best Practices Manual (BPM) shall govern the parties' rights and obligations regarding that order to the same extent that they would have governed the order had it been completed during the Contract's effective period.

ORDERING

The Contracting Officer shall order any supplies and/or services to be furnished under this Contract by the issuance of delivery orders or task orders. Such orders may be issued throughout the period of performance.

All delivery orders or task orders are subject to the terms and conditions of this Contract. In the event of a conflict between a delivery order or task order and this Contract, this Contract shall control.

If mailed, a delivery order or task order is considered "issued" when WMATA places the order in the mail. Orders may be issued electronically if the Contract authorizes it.

ORDER LIMITATIONS

The minimum dollar amount which will be required under this IDIQ contract, and which will be initiated by one or more Orders, is \$5,000 over the life of the Contract (includes base and option periods or years).

The maximum dollar amount which will be required under this IDIQ contract, and which will be initiated by one or more orders, is \$6,500,000.00 over the life of the Contract (includes base and option periods or years).

The maximum dollar amount which will be required under this requirements contract, and which will be initiated by one or more orders, is \$_____ over the life of the Contract (includes base and option periods or years).

SITE VISIT/INSPECTION OFFEROR'S FACILITIES

A successful Offeror must maintain sufficient facilities that will allow it to adequately perform Contract as specified herein. WMATA may make site visits prior to Contract award to examine the Offeror's facilities. This will include contractor facility and also to verify that necessary equipment, supplies, etc. are readily available.

PERFORMANCE/PAYMENT BONDS N/A

The successful Offeror shall, within the time established in this Contract and as a condition to issuance of a Notice to Proceed, furnish performance and payment bonds, on forms acceptable to WMATA and in the amounts indicated in this Contract.

PERIOD OF PERFORMANCE

The period of performance commences from the date of award or notice to proceed whichever is earlier and continues through the end of the base period which is __1__ year. The Contracting Officer may extend the period of performance by exercising any option years, if applicable.

OPTIONS-EVALUATION

In awarding this Contract, the Contracting Officer shall evaluate Offers for any option quantities or periods contained in a solicitation in accordance with BPM §§ 4-21 through 4-23.

OPTIONS- EXERCISE

When exercising an option, the Contracting Officer shall provide written notice to the Contractor within a reasonable amount of time before exercising the option.

When the Contract provides for economic price adjustment and the Contractor requests a revision of the price, the Contracting Officer shall determine the effect of the adjustment on prices under the option before the option is exercised.

In accordance with BPM § 4-23, the Contracting Officer may exercise options only after determining that

Funds are available;

The requirement covered by the option fulfills an existing WMATA need

The exercise of the option is the most advantageous method of fulfilling WMATA's needs, when price and other factors are considered;

Contractor is not listed in the System for Award Management as suspended, debarred, proposed for debarment or otherwise excluded from receiving Federal awards.(See www.sam.gov)

The Contractor's past performance evaluations on other Contract actions have been considered; and

The Contractor's performance on this Contract has been acceptable in that it received satisfactory ratings.

The Contracting Officer, after considering price and other factors, shall make the determination on the basis of one of the following:

A new solicitation fails to produce a better price or a more advantageous offer than that offered by the option. If it is anticipated that the best price available is the option price or that this is the more advantageous offer, the Contracting Officer should not use this method of testing the market.

An informal analysis of prices or an examination of the market indicates that the option price is better than prices available in the market or that the option is the more advantageous offer.

The time between the award of the Contract containing the option and the exercise of the option is so short that it indicates the option price is the lowest price obtainable or the more advantageous offer. The Contracting Officer shall take into consideration such factors as market stability and comparison of the time since award with the usual duration of Contracts for such supplies or services.

The determination of other factors under subparagraph (d):

Should take into account WMATA's need for continuity of operations and potential costs of disrupting operations; and

May consider the effect on small business programs.

Before exercising an option, the Contracting Officer shall make a determination that the exercise is in accordance with the terms of the option, and the requirements of this clause. To satisfy requirements for full and open competition, the option must have been evaluated as part of the initial competition and be exercisable at an amount specified in or reasonably determinable from the terms of this Contract, such as:

A specific dollar amount;

An amount to be determined by applying provisions (or a formula) provided in this Contract, but not including renegotiation of the price for work in a fixed-price type Contract;

In the case of a cost-type Contract, if--

The option contains a fixed or maximum fee; or

The fixed or maximum fee amount is determinable by applying a formula contained in this Contract;

A specific price that is subject to an economic price adjustment provision; or

A specific price that is subject to change as the result of changes to prevailing labor rates provided by the U.S. Secretary of Labor.

OPTION FOR INCREASED OR DECREASED QUANTITIES OF SUPPLIES

WMATA may increase or decrease the quantities of supplies called for in the Price Schedule, at the unit price specified. WMATA may also require the delivery of a numbered line item, identified in the Price Schedule as an option item, in the quantity and at the price stated in the Price Schedule. The Contracting Officer may exercise the option by written notice to the Contractor within a reasonable amount of time before exercising the option. Delivery of the added items shall continue at the same rate as the like items called for under the Contract, unless the parties agree otherwise.

OPTIONS TO EXTEND SERVICES

WMATA may require continued performance of any services within the limits and at the rates specified in this Contract. These rates may be adjusted only as a result of revisions to the prevailing labor rates provided by the U.S. Secretary of Labor. This option provision may be exercised more than once, but the total extension of performance thereunder shall not exceed six (6) months. The Contracting Officer may exercise the option by written notice to the Contractor within a reasonable amount of time exercising the option.

OPTION TO EXTEND CONTRACT PERIOD OF PERFORMANCE

WMATA may unilaterally extend the period of performance for the work under this contract by written notice to the Contractor within a reasonable amount of time before exercising this option. The Contractor must accept any reasonable extension and continue performance without interruption. The Contractor's sole remedy following WMATA's exercise of its unilateral right to extend performance is to submit a claim for an equitable adjustment to the Contract price.

If WMATA exercises this unilateral right, the extended contract shall incorporate the new period of performance. Any additional options remaining under the contract will be appended to and remain available through the new period of performance.

The total duration of this contract shall include any extensions as well as option periods. In no event shall the total duration of the contract extend beyond the maximum term permitted by the Federal Transit Administration, if otherwise made applicable to this contract elsewhere.

OPTIONS EXERCISED OUT OF SEQUENCE

WMATA may exercise options at any time, including during the base period, and in any sequence, even if it varies from the order in which the options appear in the Price Schedule. The Contractor may be entitled to an equitable adjustment to the Contract price, if exercising the option out of sequence causes any undue delay in performance of this Contract. If options are exercised during the base period or out of sequence, any previously agreed to economic price adjustment for exercise of the option may not apply, at the Contracting Officer's discretion.

BRAND NAME OR EQUAL N/A

If items called for by this solicitation have been identified in the Price Schedule by a "brand name or equal" description, such identification is intended to be descriptive, but not restrictive, and is to indicate the quality and characteristics of products that will be satisfactory. Proposals offering "equal" products, including products of the brand name manufacturer, other than the one described by brand name will be considered for award, if such products are clearly identified in the proposals and WMATA determines that they fully meet the salient characteristics (physical, functional, or performance) requirements in the solicitation.

Unless the Offeror clearly indicates in its proposals that it is offering an "equal" product, the Offer shall be considered as offering a brand name product referenced in the solicitation.

If the Offeror proposes to furnish an "equal" product, a description of the product to be furnished shall be placed in the space provided in the solicitation, or such product shall be otherwise clearly identified in its proposals. WMATA, at its sole discretion, must be able to determine equality without an extensive evaluation. Thus, if the Offeror has some information demonstrating equality of the proposed equal, such as acceptance by another transit agency, it should submit such documentation with its offer.

CAUTION TO OFFERORS. WMATA is not responsible for locating or securing any information that is not identified in its offer and reasonably available to WMATA. The Offeror must furnish as a part of its proposal all descriptive material (such as cuts, illustrations, drawings, or other information) necessary for WMATA's determination.

LIQUIDATED DAMAGES FOR DELAY N/A

Time is of the essence for this contract.

If the Contractor fails to deliver the supplies or perform the services within the time specified in this contract, or as subsequently extended by the Contracting Officer via written contract modification, the Contractor shall pay to WMATA _____ per calendar day of delay. WMATA and the Contractor hereby agree this amount is not a penalty, but rather liquidated damages.

If WMATA terminates this contract in whole or in part for Default, the Contractor is liable for liquidated damages accruing until WMATA reasonably obtains delivery or performance of similar supplies or services. These liquidated damages are in addition to excess procurement costs arising out of a termination for default.

WMATA shall have the right to deduct such liquidated damages from any monies due or which may become due to the Contractor under this Contract. If the amount that becomes due is less than liquidated damages due to WMATA, the Contractor shall pay the difference upon the Contracting Officer's demand.

LIVING WAGE

WMATA's Living Wage Policy and implementing regulations apply with respect to all contracts for services (including construction) awarded in an amount that exceeds \$350,000 in a twelve (12) month period. If this Contract meets those criteria, the following requirements are applicable:

WMATA's living wage rate is \$17.16 per hour and may be reduced by the Contractor's per-employee cost for health insurance.

The Contractor shall:

Pay WMATA's living wage rate, effective during the time the work is performed, to all employees who perform work under this Contract;

Include this "Living Wage" clause in all subcontracts that exceed \$350,000 in a twelve (12) month period awarded under this Contract;

Maintain payroll records, in accordance with the requirements of this Contract, and include a similar provision in affected subcontracts that requires the subcontractor to maintain its payroll records for the same length of time; and

Certify with each monthly invoice that WMATA's living wage rate was paid to affected employees, or if applicable, certify prior to Contract award or Contract extension, if any, that one or more of the exemptions in paragraph (d) below applies.

The Contractor shall not split or subdivide this Contract, pay an employee through a third party, or treat an employee as a subcontractor or independent contractor to avoid compliance with this "Living Wage" clause.

Exemptions to this "Living Wage" clause include:

Contracts and agreements subject to higher wage rates required by Federal law or collective bargaining agreements;

Contracts or agreements for regulated utilities;

Emergency services to prevent or respond to a disaster or imminent threat to public health and safety;

Contractor employees who work less than full time; and

Contractors who employ fewer than ten (10) employees

WMATA may adjust the living wage rate effective in January of each year. The adjustment will reflect the average living wage rate among Metro's Compact jurisdictions with living wage rates. If after Contract award the living wage rate increases, the Contractor is entitled to an equitable adjustment to the Contract price in the amount of the increase for employees who are affected by the escalated wage.

Failure to comply with WMATA's Living Wage Policy shall result in WMATA's right to exercise available contract remedies, including contract termination, where there is evidence of fraud.

If the Contracting Officer determines that there is evidence of fraud, WMATA's remedy prior to adjudication by a court of competent jurisdiction is to report the matter to WMATA's Office of Inspector General (OIG), the U.S. Department of Transportation's Office of Inspector General (DOT-OIG), the Offices of Inspectors General of any state or Federal agency providing funding under this Contract and/or appropriate Federal, state and/or local law enforcement authorities.

RETAINAGE

Alternate Security in lieu of Retainage. - N/A.

Final Payment Only Retainage.

No Retainage. No provision of this Contract shall serve to deny Contractor's entitlement to full payment for properly performed work or suitably stored materials. No amounts shall be

withheld from any payment request submitted by Contractor based on percentage of the work performed during the period of performance and no amounts shall be assigned to the line items, other than as assigned by Contractor in its payment requests.

WARRANTY OF SUPPLIES

All workmanship, parts and materials furnished for this Contract shall be unconditionally warranted by the Contractor against failures or defects for a period of one (1) year after WMATA accepts them or places them in service, whichever is earlier. If the original equipment manufacturer (OEM) offers a longer or more comprehensive warranty than the Contractor, then the Contractor shall pass the OEM's warranty on to WMATA. The Contractor shall accept WMATA's records regarding the date the item was accepted or placed in service.

In the event that any work, parts or materials covered by this Warranty fails during the Warranty period, the Contractor shall or require that the OEM repair or replace the work within three (3) days without cost or expense to WMATA.

Should the Contractor fail to repair or replace any part or do any work in accordance with the terms of this Warranty, or if immediate replacement or work is necessary to maintain operations, WMATA shall have the right to cause such replacement to be made, utilizing its own forces and/or those of third parties as WMATA shall reasonably deem appropriate, at Contractor's expense.

Each piece of equipment, component or part thereof that the Contractor replaces, repairs, adjusts or services in any manner under the terms of this Warranty during the Warranty period shall be reported to the Contracting Officer on WMATA's forms. Each report shall indicate in detail all repairs, adjustments and servicing to each and every component, unit or part thereof.

Any warranty work shall be accomplished with minimum disruption to WMATA's operations and to its maintenance and service facilities. WMATA shall at its sole discretion determine the availability of facilities for warranty work.

The Contractor shall make adequate service facilities available, along with spare parts, for all the items under warranty. Trained technical service personnel shall be available to WMATA sufficient to meet the Contractor's warranty obligations.

The Contractor shall provide field service representatives who are competent and fully qualified in the maintenance and operation of the warranted items. These field service representatives shall assist WMATA in overcoming any difficulties in the operation or maintenance of the warranted items. They shall further serve as the Contractor's on-site representatives for any component failure claims or warranty claims under this Contract.

During the warranty period, a field service representative shall be available within twenty-four (24) hours' notice.

WMATA's rights set forth in this clause shall be in addition to those set forth elsewhere in this Contract or otherwise at law or in equity.

WARRANTY OF SERVICES

Definitions.

1. "Acceptance," as used in this clause, means the act(s) of WMATA's authorized representative by which WMATA approves specific services, in partial or complete performance of the Contract.

Notwithstanding inspection and acceptance by WMATA or any provision concerning the conclusiveness thereof, the Contractor warrants that all services performed under this contract will, at the time of acceptance, be free from defects in workmanship and conform to the requirements of this contract. The Contracting Officer shall give written notice of any defect or nonconformance to the Contractor within one hundred and twenty days (120) days from the date of acceptance by WMATA. This notice shall state either -

That the Contractor shall correct or re-perform any defective or nonconforming services;
or

That WMATA does not require correction or re-performance.

If the Contractor is required to correct or re-perform, it shall be at no cost to WMATA, and any services corrected or re-performed by the Contractor shall be subject to this clause to the same extent as work initially performed. If the Contractor fails or refuses to correct or re-perform, the Contracting Officer may, by contract or otherwise, correct or replace the services with similar services and charge the Contractor with the cost, or make an equitable adjustment to the Contract price.

If WMATA does not require correction or re-performance, the Contracting Officer shall make an equitable adjustment to the Contract price.

SPARE PARTS N/A

- b. The contractor agrees to provide all spare parts necessary to repair and maintain all equipment and supplies under this Contract for a period of at least three years, beginning on the date of final acceptance of each shipment of equipment/supplies. All such parts shall be the functional equivalent of the original parts, and must be interchangeable with them to permit their continued use at the same performance levels without an increase in the contractor's catalog prices. When the contractor cannot provide spare parts within 90 days of WMATA's order, the contractor shall provide to WMATA, within five (5) business days of WMATA's request, all specifications, documentation, and necessary form, fit, and function data required to manufacture the functional equivalent of such parts by additive manufacturing. WMATA's additive manufacturing and any subsequent use will be for the sole purpose of enabling WMATA's continued use of the original equipment and supplies, including all reasonable modifications thereto.

WHISTLEBLOWER PROTECTION -- NON-FEDERAL

The Contractor and its subcontractors shall encourage their employees and independent contractors to report information without fear of actual or threatened discrimination, retaliation or reprisal that they in good faith reasonably believe is evidence of gross mismanagement; gross misuse or waste of public resources or funds; fraud; violation of law; abuse of authority in connection with the conduct of WMATA operations or contracts; or a substantial and specific danger to health, security or safety. The Contractor and its subcontractors shall notify their employees that they may make reports under this paragraph to:

WMATA's Office of Inspector General (OIG), in person, in writing, through the OIG Hotline (888-234-2374) or email wmata-oig-hotline@verizon.net or by any other reasonable means;

WMATA's Metro Transit Police Department (MTPD), in person, by telephone (202-962-2121) or by any other reasonable means, or to the OIG, if the information constitutes a potential violation of criminal law;

WMATA's Chief Safety Officer, in person, in writing, through the SAFE Hotline (202-249-7233) or email safety@wmata.com, or by any other reasonable means; or

Any other official, office or agency within WMATA or outside WMATA that the employee or independent contractor reasonably believes has the authority to act on the matter.

The Contractor, its employees, independent contractors and subcontractors shall cooperate with any inquiry or review by an authorized official of WMATA, or by the Federal government or any other governmental entity with jurisdiction over WMATA, regarding a matter that would constitute a report under paragraph (a) or a violation of this or any whistleblower provision of this Contract, and with any enforcement or judicial proceeding arising from such inquiry or review.

The Contractor and its subcontractors shall not interfere with or deny the right of any employee or independent contractor of either the Contractor or any of its subcontractors to make a report under paragraph (a). The Contractor and its subcontractors shall not recommend, take or threaten to take any action having a negative or adverse impact on any employee or independent contractor of either the Contractor or any of its subcontractors because he or she:

Made or is perceived to have made a report under paragraph (a);

Sought a remedy under applicable law after making a report under paragraph (a);

Participated in or cooperated with an inquiry or review by an authorized official of WMATA, or by the Federal government or any other governmental entity with jurisdiction over

WMATA, regarding a matter that would constitute a report under paragraph (a) or a violation of this or any whistleblower provision of this Contract, or with an enforcement or judicial proceeding arising from such inquiry or review;

Refused to obey an order that would violate law; or

Refused to work or authorize work when a hazardous safety or security condition presents an imminent danger of death or serious injury, there was no reasonable alternative to refusal, there was not sufficient time to eliminate the danger in absence of refusal and the individual, where possible, notified the Contactor or subcontractor of the condition and of his or her intent not to perform or authorize work.

The Contractor shall include, or shall cause to be included, the substance of this clause, in its all of its subcontracts or other agreements related to this Contract.

ECONOMIC PRICE ADJUSTMENT CLAUSE

N/A

- c. Pricing for Base Years *[Enter Number of Years i.e., 1-3]* will remain constant, will not be subject to price escalation, and will form the basis for Option Years *[Enter Number of Years i.e., 1-3]* pricing as noted in the calculation method below. Any price adjustments (increases or decreases) for Option Years *[Enter Number of Years i.e., 1-3]* will be effective on the anniversary of the contract award (exercise of the option). The contractor must submit requests for price adjustments for each succeeding option year to the Contracting Officer 30 days prior to the anniversary of the contract award. The Contracting Officer reserves the right to prepare price adjustments if the contractor fails to submit a price adjustment request in a timely manner. Price adjustments will not be applied retroactively. There will be only one price adjustment allowed annually.
- d.
- e. Price adjustments will be based on changes to the Producer Price Index (PPI) as published by the U.S. Department of Labor, Bureau of Labor Statistics, Index *[Enter Commodity Code and Description]*. The index shall constitute 100% of any price adjustment. Price adjustments will be calculated as follows:

Determine the Base Index defined as the index value of the year and month of contract award.

Determine the Current Index defined as the index value of the month 30 days before the anniversary of the contract award for each succeeding Option Year 1 - 3, as applicable.

Apply the following formula: $(\text{Current Index} \div \text{Base Index}) \times \text{Base Year One Price} = \text{Option Year Price}$

STANDARD TERMS AND CONDITIONS

Complete text for the Standard Terms and Conditions is posted on WMATA's website. You can directly view this information on

https://wmata.com/business/procurement/upload/Standard-Terms-and-Conditions_Ver_012026.pdf

#31 EEO for Construction Contracts – NA, #37 Royalty Information – N/A, #39 Contract Work Hours and Safety Standards Act – N/A, #40 Walsh Healy- N/A, #41 Davis-Bacon - N/A, #63 Progress Payments - N/A, #65 - Safety requirements – N/A, #72 NON-CONFORMING PARTS – N/A

1. AGREEMENT
2. ARRANGEMENT OF CONTRACTUAL PROVISIONS
3. ORDER OF PRECEDENCE
4. AVAILABILITY OF FUNDS FOR THE NEXT FISCAL YEAR
5. CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE (COTR)
6. FORCE MAJEURE/EXCUSABLE DELAYS/TIME EXTENSIONS
7. WMATA'S DELAY
8. NOTICE TO WMATA OF LABOR DISPUTES
9. NOTIFICATION OF BANKRUPTCY OR INSOLVENCY
10. INSPECTION OF SERVICES
11. INSPECTION OF SUPPLIES
12. ACCEPTANCE OF SUPPLIES
13. MATERIAL & WORKMANSHIP
14. CORRECTION OF DEFICIENCIES
15. FIRST ARTICLE INSPECTION
16. F.O.B. DESTINATION
17. QUALITY ASSURANCE/QUALITY CONTROL
18. CHANGE ORDERS
19. PRICING OF ADJUSTMENTS
20. ACCOUNTING AND RECORD KEEPING FOR ADJUSTMENTS
21. BILLING AND PAYMENT
22. PRICE REDUCTION FOR DEFECTIVE COST OR PRICING DATA -- MODIFICATIONS
23. SUBCONTRACTOR PAYMENTS
24. GARNISHMENT OF PAYMENTS
25. STOP WORK ORDERS
26. TERMINATION FOR DEFAULT
27. TERMINATION FOR CONVENIENCE
28. ASSIGNMENT
29. DISPUTES
30. EQUAL EMPLOYMENT OPPORTUNITY REQUIREMENTS FOR CONSTRUCTION CONTRACTS
31. INDEMNIFICATION
32. INAPPLICABILITY OF CLAUSES REQUIRING UNAUTHORIZED OBLIGATIONS
33. PATENT INDEMNITY
34. SET-OFF
35. RIGHTS IN TECHNICAL DATA
36. NOTICE AND ASSISTANCE REGARDING PATENT AND COPYRIGHT INFRINGEMENT
37. ROYALTY INFORMATION
38. NONDISCRIMINATION ASSURANCE
39. CONTRACT WORK HOURS AND SAFETY STANDARDS ACT- OVERTIME COMPENSATION
40. WALSH-HEALEY PUBLIC CONTRACTS ACT
41. DAVIS-BACON ACT
42. CONVICT LABOR
43. COVENANT AGAINST CONTINGENT FEES
44. SEAT BELT USE POLICY
45. SENSITIVE SECURITY INFORMATION

46. LAWS AND REGULATIONS
47. HAZARDOUS MATERIAL IDENTIFICATION AND SAFETY DATA SHEETS
48. METRIC SYSTEM
49. MANDATORY DISCLOSURE
50. EMPLOYMENT RESTRICTION WARRANTY
51. GRATUITIES
52. OFFICIALS NOT TO BENEFIT
53. ORGANIZATIONAL CONFLICTS OF INTEREST
54. PERSONAL CONFLICTS OF INTEREST
55. CONTRACTOR PERSONNEL
56. FALSE STATEMENTS, CLAIMS OR SUBMISSIONS
57. PUBLIC COMMUNICATIONS
58. FEDERAL, STATE, AND LOCAL TAXES
59. CHOICE OF LAW, CONSENT TO JURISDICTION AND VENUE
60. SEVERABILITY
61. SURVIVAL
62. GOVERNMENT-WIDE DEBARMENT OR SUSPENSION
63. PROGRESS PAYMENTS
64. SAFETY REQUIREMENTS
65. BACKGROUND CHECK REQUIREMENT
66. NON-DISCLOSURE AND DATA ACCESS TERMS
67. SMOKE-FREE WORKPLACE
68. ASSET ACCOUNTABILITY
69. WMATA OIG EXAMINATION, REVIEW, AND AUDIT -- PRICE ADJUSTMENT
70. AUDIT, AVAILABILITY, AND INSPECTION OF RECORDS
71. DIGITAL ACCESSIBILITY COMPLIANCE
72. NON-CONFORMING PARTS
73. DRUG AND ALCOHOL TESTING (FOR SAFETY SENSITIVE FUNCTIONS ONLY)

MAPT Cooperative Rider Clause



The Mid-Atlantic Purchasing Team (MAPT) is the agreement between the Metropolitan Washington Council of Governments (COG) and the Baltimore Metropolitan Council (BMC) to aggregate the public entity and non-profit purchasing volumes in the Maryland, Virginia and Washington, D.C. region ("Region").

I. Format

A lead agency format is used to accomplish this work. This Participating Agency, serving as Lead Agency for this procurement, has included this MAPT Cooperative Rider Clause. This allows other public entities to participate pursuant to the following Cooperative Rider Clause Terms and Conditions:

A. Terms

1. Any public entity participating in this procurement ("Participating Agency"), through their use of this Cooperative Rider Clause, agree to the terms and conditions of the resulting contract to the extent that they can be reasonably applied to the Participating Agency.
2. A Participating Agency may also negotiate additional terms and conditions specific to their local requirements upon mutual agreement between the parties.

B. Other Conditions - Contract and Reporting

1. The resulting contract shall be governed by and "construed" in accordance with the laws of the State/jurisdiction in which the Participating Agency is officially located;
2. To provide to MAPT contract usage reporting information, including but not limited to quantity, unit pricing and total volume of sales by entity, as well as reporting any Participating Agency added on the contract, on demand and without further approval of Participating Agency;
3. Contract obligations rest solely with the Participating Agency only; and
4. Significant changes in total contract value may result in further negotiations of contract pricing with the Lead Agency and any Participating Agency. See Appendix B for the impact of contract modifications on DBE/SBE requirements.

In pricing and other conditions, contractors are urged to consider the broad reach and appeal of MAPT with public and non-profit entities in this Region.

In order to ride an awarded contract, a COG Rider Clause Approval Form (below) must be completed and approved by the Lead Agency.

II. Participating Members

COG MEMBER GOVERNMENTS

District of Columbia

Maryland

- ✓ Town of Bladensburg
- ✓ City of Bowie
- ✓ City of College Park
- ✓ Charles County
- ✓ City of Frederick
- ✓ Frederick County
- ✓ City of Gaithersburg
- ✓ City of Greenbelt
- ✓ City of Hyattsville
- ✓ Montgomery County
- ✓ Prince George's County
- ✓ City of Rockville
- ✓ City of Takoma Park

Virginia

- ✓ City of Alexandria
- ✓ Arlington County
- ✓ City of Fairfax

- ✓ Fairfax County
- ✓ City of Falls Church
- ✓ Loudoun County
- ✓ City of Manassas
- ✓ City of Manassas Park
- ✓ Prince William County

Other Local Governments

- ✓ Town of Herndon
- ✓ Spotsylvania County
- ✓ Stafford County
- ✓ Town of Vienna

Public Authorities/Agencies

- ✓ Alexandria Renew Enterprises
- ✓ District of Columbia Water and Sewer Authority
- ✓ Metropolitan Washington Airports Authority
- ✓ Metropolitan Washington Council of Governments
- ✓ Montgomery County Housing Opportunities Commission
- ✓ Potomac & Rappahannock Transportation Commission
- ✓ Prince William County Service Authority

- ✓ Upper Occoquan Service Authority
- ✓ Washington Metropolitan Area Transit Authority
- ✓ Washington Suburban Sanitary Commission

School Systems

- ✓ Alexandria Public Schools
- ✓ Arlington County Public Schools
- ✓ Charles County Public Schools
- ✓ District of Columbia Public Schools
- ✓ Frederick County Public Schools
- ✓ Loudoun County Public Schools
- ✓ City of Manassas Public Schools
- ✓ Montgomery College
- ✓ Montgomery County Public Schools
- ✓ Prince George's County Public Schools
- ✓ Prince William County Public Schools
- ✓ Spotsylvania County Schools
- ✓ Winchester Public Schools

BALTIMORE METROPOLITAN COUNCIL AGENCIES

- ✓ City of Annapolis
- ✓ Anne Arundel County
- ✓ Anne Arundel County Public Schools
- ✓ Anne Arundel Community College
- ✓ City of Baltimore
- ✓ Baltimore City Public Schools
- ✓ Baltimore County
- ✓ Baltimore County Public Schools
- ✓ Community College of Baltimore County
- ✓ Carroll County
- ✓ Harford County
- ✓ Harford County Public Schools
- ✓ Harford Community College
- ✓ Howard County
- ✓ Howard County Public Schools System
- ✓ Howard Community College
- ✓ Queen Anne's County Public Schools

MWCOG Rider
Clause Approval
Form Sample

This form must be executed for any Participating Agency, both within and outside of the Mid- Atlantic Purchasing Team (MAPT) region, to use the MAPT Cooperative Rider Clause to ride solicitations and contracts.

NOTE: Effective January 1, 2019, MWCOG does not authorize the use of the MAPT/COG Cooperative Rider Clause without this form being completed and approved.

Participating Agency Name _____

Contact Person _____ Phone _____

_____ Email Address _____

Solicitation/Contract Information:

Name Solicitation/Contract _____

Lead Agency/Contract Holder _____

Contact Person _____

Solicitation/Contract Number _____ Other Reference _____

Vendor Information:

Contractor Name _____ Address _____ City/State/Zip _____

Contact Person _____ Phone _____ Email Address _____

See questions on next page.

Questions --

YES

NO

1. Is the Contract active and currently in force?

2. Is the Participating Agency's specifications/scope of work the same or very similar to that in the Contract?

3. Is riding this Contract within the rules and regulations of the Participating Agency and approved by the Participating Agency's Purchasing Department?

<u>Participating Agency</u>	<u>Mid-Atlantic Purchasing Team</u>
Name _____	Name _____
Title _____	Title _____
Signature _____	Signature _____

Please return to purchasing@mwkog.org

APPENDICES

Appendix A - Insurance Requirements

If you do not currently carry all of the required insurance for this solicitation, a current certificate of insurance (COI) evidencing the insurance you do carry and a letter from your insurance agent/broker stating that 'if our client (you) is awarded the contract, the required coverage will be provided' will suffice.

[CA: INSERT EXHIBIT A FROM RISK HERE]

Appendix B

**NOTICE OF REQUIREMENTS FOR DISADVANTAGED BUSINESS
ENTERPRISE (DBE) -- N/A**

APPENDIX B-1

**NOTICE OF REQUIREMENTS FOR SMALL BUSINESS
ENTERPRISE (SBE) PROGRAM -N/A**

APPENDIX B-2

**NOTICE OF REQUIREMENTS FOR MINORITY BUSINESS
ENTERPRISE (MBE) PROGRAM -N/A**

APPENDIX B-3 - N/A

APPENDIX C

Contractor Oversight Certification -- N/A

2. EXHIBIT A
3. RE: Maintenance Uniforms Contract
4. PRN ID: COPMS26006
5. Insurance Doc ID: INS0003608
- 6.

I. MINIMUM REQUIRED INSURANCE: MINIMUM LIMITS OF INSURANCE

INSURANCE TYPE	LIMITS	BASIS
Workers' Compensation	Statutory	
Employers' Liability	\$500,000	Each Accident
	\$500,000	Disease Policy Limit
	\$500,000	Disease Each Employee
Commercial General Liability		
	\$1,000,000	Each Occurrence Limit
	\$2,000,000	General Aggregate Limit
	\$2,000,000	Products-Completed Operations Limit
Business Auto Liability		
	\$1,000,000	Combined Single Limit

II. MINIMUM REQUIRED INSURANCE: MINIMUM INSURANCE COVERAGES AND COVERAGE PROVISIONS

- 1) Contractor is required to maintain the insurance outlined in this Exhibit A during the entire period of performance under this contract. Notice to Proceed (NTP) will not be issued until all required insurance has been accepted by WMATA.
- 2) The prescribed insurance coverage and limits of insurance are minimum required coverages and limits. Contractor is encouraged, at its sole cost and expense, to purchase any additional insurance coverages and or limits of insurance that Contractor deems prudent and necessary to manage risk in the completion of this contract.
- 3) Upon written request from WMATA, contractor shall provide copies of any requested insurance policies, including applicable endorsements, within five (5) business days of such request.
- 4) Receipt, review or communications regarding certificates of insurance (COI), insurance policies, endorsements, or other materials utilized to document compliance with these Minimum Insurance Requirements does not constitute acceptance by WMATA.

- 5) Insurance companies must be acceptable to WMATA and must have an A. M. Best rating of at least A- VII.
- 6) Unless otherwise noted, "Claims-Made" insurance policies are not acceptable.
- 7) Any insurance policy utilizing a Self-Insured Retention (SIR) requires written approval from WMATA.
- 8) Contractor must incorporate these Minimum Insurance Requirements into contract requirements of all subcontractors of every tier; however, Contractor, at its sole peril, may amend these Minimum Insurance Requirements for its subcontractors, but doing so does not relieve Contractor from its respective liability to WMATA.
- 9) Compliance with these Minimum Insurance Requirements does not relieve Contractor from Contractor's respective liability to WMATA, even if that liability exceeds the Minimum Insurance Requirements.

III. COVERAGE-SPECIFIC REQUIREMENTS

Commercial General Liability

- 1) Commercial General Liability (CGL) shall be written on ISO Occurrence Form CG0001 (12/04) or its equivalent. Equivalency determination shall be made in WMATA's sole and unreviewable discretion.
- 2) Required minimum limits of coverage may be achieved through a combination of the aforementioned CGL coverage form and an Umbrella/Excess Liability coverage form(s), provided that the Umbrella/Excess Liability coverage form(s) provides the same or broader coverage than the prescribed CGL coverage form.
- 3) Policy shall be endorsed with Additional Insured Endorsement(s) in compliance with the "Additional Insured" Section below.
- 4) Policy shall be endorsed with a Waiver of Subrogation Endorsement(s) in compliance with the Waiver of Subrogation" section below.
- 5) Defense Costs (Allocated Loss Adjustment Expense) must be included and outside of the policy limits for all primary liability and Umbrella/Excess Liability policies.

Business Auto Liability

- 1) Business Auto Liability insurance shall be written on ISO Business Auto Coverage Form CA 00 01 03 06, or its equivalent. Equivalency determination shall be made in WMATA's sole and unreviewable discretion.
- 2) Policy shall be endorsed with Additional Insured Endorsement(s) in compliance with the "Additional Insured" Section below.
- 3) Policy shall be endorsed with a Waiver of Subrogation Endorsement(s) in compliance with the Waiver of Subrogation" section below.
- 4) Business Auto Liability minimum Combined Single Limit requirements may be obtained through the combination of a primary business auto liability policy and an Umbrella/Excess Liability policy provided that the Umbrella/Excess Liability policy complies with items 2 and 3 above.

IV. OTHER

Additional Insured

- 1) Contractor and subcontractors of every tier are required to add WMATA and WMATA Board of Directors as additional insured on all required insurance including excess liability policies, with the exception of Workers' Compensation and Professional Liability.
- 2) Coverage provided to Additional Insured shall be primary and non-contributory to any other insurance available to the Additional Insured, including coverage afforded to the WMATA as an additional insured by subcontractors, and from other third parties.
- 3) Coverage provided to any Additional Insured shall be for claims arising out of both ongoing operations and products and completed operations hazard.
- 4) Coverage available to any Additional Insured under the products and completed operations hazard can only be limited to the applicable statute of repose in the jurisdiction(s) where the contract scope of work takes place.
- 5) Commercial General Liability and Umbrella/Excess Liability forms must provide defense coverage for additional insureds. The Additional Insured Endorsement shall provide coverage for Ongoing as well as Products and Completed Operations with no limitation on when claims can be made.

Waiver of Subrogation

Contractor and subcontractors of every tier are required to have all insurance policies except Professional Liability endorsed to waive the respective insurance company's rights of recovery against WMATA, and the WMATA Board of Directors.

- 1) Waiver shall be provided on an endorsement that is acceptable to WMATA.

Certificate of Insurance (COI)

Contractor shall provide WMATA an ACORD Certificate of Insurance (COI) and copies of all required endorsements as evidence that the insurance requirements of this Section have been satisfied. Certificates of Insurance shall be sent to WMATA.

The Certificate Holder box should read:

**Washington Metropolitan Area Transit Authority
P.O. Box 23298
Washington, DC 20026-3298**

Additionally:

- 1) Proposed material modifications to required insurance, including notice of cancellation, must be received by WMATA in writing at least 30 days prior to the effective date of such change or cancellation.
- 2) WMATA's receipt of copies of any COI, policy endorsements or policies does not relieve Contractor of the obligation to remain in compliance with the requirements of this Section at all times. Contractor's failure to comply with these insurance requirements shall constitute a material breach of this Contract.
- 3) Receipt of the COI does not constitute acceptance of the insurance outlined above.

APPENDIX D- WMATA SERVICE LEVEL AGREEMENT

N/A

Combined Glossary of Definitions

As used throughout this Contract, except to the extent otherwise expressly specified, the following terms shall have the meanings set forth below:

Acceptance: Acknowledgment by WMATA that the supplies, services, or other work conform to the applicable contract requirements.

Acceptance Period: The number of days available to WMATA to award a Contract pursuant to this solicitation, during which period offerors may not withdraw their proposal.

Amendment: Written instructions issued prior to the date set for solicitation opening to clarify, revise, add or delete requirements of the Solicitation.

Approved equal: An item approved by WMATA as equivalent to a brand name item originally specified.

Board of Directors: The Board of Directors of the Washington Metropolitan Area Transit Authority.

Brand name: Identification of an item that is produced or controlled by one or more entities, including trademarks, manufacturer names, or model names or numbers that are associated with a manufacturer.

Breach: An unexcused and unjustifiable failure or refusal of a party to satisfy one (1) or terms of the Contract which, if material, shall constitute a basis for potential default.

Certified MBE: A for-profit small business concern (i) that is at least fifty-one percent (51%) owned by one or more individuals who are both socially and economically disadvantaged or, in the case of a corporation, in which fifty-one percent (51%) of the stock is owned by one or more such individuals; (ii) whose management and daily business operations are controlled by one or more of the socially and economically disadvantaged individuals who own it; and (iii) whose eligibility is evidenced by a current WMATA Certification letter. (See Appendix B-2 for an explanation of how WMATA's MBE program works.)

Change or Change Order: A written alteration issued, upon agreement of both parties or unilaterally by WMATA, to modify or amend the Contract, generally directing changes to the Scope of Work and/or Contract terms.

Claim: A written demand or assertion by the Contractor seeking, as a legal right, the payment of money, adjustment or interpretation of Contract terms, or other relief, arising under or relating to this Contract.

Clarifications: Exchanges between WMATA and one (1) or more offerors of a limited nature, whereby offerors may be given the opportunity to clarify certain aspects of their proposal or to resolve minor irregularities, informalities or clerical errors.

Constructive Change: An act or omission by WMATA that, although not identified as a Change Order, does in fact cause a change to the Contract.

Contract or Agreement: The written agreement executed between WMATA and the Contractor awarded pursuant to this solicitation.

Contract Administrator: WMATA's representative designated to serve as its primary point of contact for pre-award activities relating to the solicitation as well as such post-award activities as are set forth in the Contract.

Contract Price: The amount payable to the Contractor under the terms and conditions of the Contract based on lump sum prices, unit prices, fixed prices, or combination thereof, with any adjustments made in accordance with the Contract.

Contracting Officer: An employee with authority duly delegated from the powers of the Chief Procurement Officer to legally bind WMATA by signing a Contractual instrument. The Contracting Officer is WMATA's primary point of contact for pre-award administration, modifications above the limits of the Contracting Officer's Representative, and final settlement.

Contracting Officer's Technical Representative: The person to whom the Contracting Officer delegates WMATA and responsibility for post-award execution of technical issues regarding the Contract. The Contracting Officer's Technical Representative is WMATA's primary point of contact with its Contractor.

Contractor: The individual, partnership, firm, corporation, or other business entity that is contractually obligated to WMATA to furnish, through itself or others, the supplies, services and/or construction services described in the Contract, including all incidentals that are necessary to complete the work in accordance with the contract.

Data: Recorded information, regardless of form or the media on which it may be recorded, including technical data and computer software.

Day: Calendar Day, except where the term business day, workday or like term is used.

Descriptive literature: Information provided by offeror, such as cuts, illustrations, drawings, and brochures that shows a product's characteristics or construction of a product or explains its operation. The term includes only that information needed to evaluate the acceptability of the product and excludes other information for operating or maintaining the product.

Designer: The individual, partnership, firm, corporation or other business entity that is either the Contractor, or employed or retained by the Contractor, to manage and perform the design services for the Contract.

Directed, ordered, designated, prescribed or words of like importance: Shall be understood that the direction, requirement, order, designation or prescription of the Contracting Officer is intended and similarly the words approved, acceptable, satisfactory or words of like import shall mean approved by, or acceptable to, or satisfactory to the Contracting Officer, unless otherwise expressly stated.

Disadvantaged Business Enterprise (DBE): A for-profit small business concern that has been certified by WMATA to be at least fifty-one percent (51%) owned by one (1) or more individuals who are both socially and economically disadvantaged or, in the case of a corporation, in which fifty one percent (51%) of the stock is owned by one (1) or more individuals, and whose management and daily business operations are controlled by one (1) or more of the socially and economically disadvantaged individuals who own it.

Explanation: Additional information or clarification provided by a WMATA representative to one (1) or more prospective offeror in response to an inquiry relating to the solicitation, that will be binding upon WMATA, only to the extent specified in the Contract.

Equivalent: Of equal or better quality and/or performance to that specified in the Contract as determined by WMATA.

Final Payment: The last payment to the Contractor for work performed under the Contract.

Force Majeure: An unforeseen event or circumstance, beyond the control of, and not occasioned by the fault or neglect of, the Contractor or WMATA, that gives rise to a delay in the progress or completion of the Contract, including, without limitation, acts of God, acts of war or insurrection, unusually severe weather, fires, floods, strikes, freight embargoes or other events or circumstances of like nature.

FTA: Federal Transit Administration, an agency within the United States Department of Transportation that provides financial and technical assistance to local public transit agencies.

Government: The Government of the United States of America.

Industry Standards: Drawings, documents, and specifications or portions thereof published by industry organizations. Industry Standards are not part of this Contract unless specifically listed as such in the Scope of Work.

Legal Requirements: All Federal, state and local laws, ordinances, rules, orders, decrees, and regulatory requirements such as: building codes, mechanical codes, electrical codes, fire codes, Americans with Disabilities Act Accessibility Guidelines (ADAAG), and other regulations of any government or quasi-government entity that are applicable to this Contract.

Micro Business Program (MBP): A race-neutral contracting program that sets aside purchases for competition amongst very small businesses only. Eligibility is restricted to businesses that have their primary office located in Maryland, the District of Columbia or Virginia.

Milestone: A specified date in the Contract by which the Contractor is required to complete a designated portion or segment of the work.

Minor Irregularity: A variation from the solicitation contained in a solicitation that does not affect the price or other material term of the Contract and does not confer a competitive advantage or benefit not enjoyed by other offerors or adversely impact WMATA's interests.

Minority Business Enterprise (MBE): A business must be at least 51% owned and controlled by one or more socially-and economically-disadvantaged individuals. Under current State law, an individual is presumed to be socially and economically disadvantaged if that individual belongs to one of the following groups: African Americans, Hispanic Americans, Asian Pacific Americans, Subcontinent Asian Americans, Native Americans, and Women. Persons who own and control their business, but are not members of one of the above groups, also may be eligible for MBE certification if they establish their social and economic disadvantage.

Notice to Proceed: Written notice issued by WMATA establishing the date on which the Contractor may commence work and directing the Contractor to proceed with all or a portion of the work.

Offeror: A party submitting a proposal to this solicitation.

Option: A unilateral right in the Contract by which, for a specified time, WMATA may elect to purchase, at a predetermined price, additional supplies, services and/or work called for by the Contract or to extend the term of the Contract.

Organizational conflict of interest: A circumstance in which, because of other activities or relationships, a person, corporation or other business entity is unable or potentially unable to render impartial assistance or advice to WMATA, or its objectivity in performing the Contract is or might be otherwise impaired, or it has an unfair competitive advantage.

Period of Performance: The time allotted in the Contract for completion of the work. The period of performance begins upon the effective date of Contract execution and ends on the last date for complete performance of the final option. The period of performance incorporates the milestones established for the Contract.

Pre-award Survey: An evaluation of a prospective Contractor's capability to perform a proposed Contract, including an assessment of matters relating to its responsibility.

Product Data: Information furnished by the Contractor to describe materials used for some portion of the work, such as written or printed descriptions, illustrations, standard schedules, performance charts, instructions, brochures, and diagrams.

Records: Books, documents, accounting procedures and practices, and other data, regardless of type and regardless of whether such items are in written form, in the form of computer data, or in any other form.

Safety Sensitive: FTA regulations at 49 C.F.R. § 655.4 define "safety sensitive functions" as any of the following duties when performed by WMATA as a grant recipient, or any of its contractors: (a) Operating a revenue service vehicle, including when it is not in revenue service; (b) Operating a nonrevenue service vehicle, when required to be operated by the holder of a commercial driver's license (CDL); (c) Controlling dispatch or movement of a revenue service vehicle; (d) Maintaining (including repairs, overhaul and rebuilding) a revenue service vehicle or equipment used in revenue service; and (e) Carrying a firearm for security purposes. WMATA's definition of safety sensitive functions extends beyond FTA's requirements and includes (f) Employees and contractors who maintain escalators and elevators (including repairs, overhauls and rebuilding) and (g) Station managers.

Services: The performance of work by a person or legal entity under contract with WMATA, including without limitation: maintenance; overhaul; repair; servicing; rehabilitation; salvage; modernization or modification of supplies, systems or equipment; routing, recurring maintenance of real property; housekeeping; operation of WMATA-owned equipment, facilities and systems; communication services; Architect-Engineering services; professional and consulting services; and transportation and related services.

Shop Drawings: Fabrication, erection, layout, setting, schematic, and installation drawings that they the Contractor prepares for permanent structures, equipment, and systems it designed to comply with this Contract.

Similar: Generally, the same but not necessarily identical; details shall be worked out in relation to location and relation to other parts of the work.

Site: The areas that are occupied by or used by the Contractor and subcontractors during performance of the Contract.

Small Business Enterprise (SBE): A for profit small business concern that has been certified by WMATA to be at least fifty one percent (51%) owned by one (1) or more individuals who are economically disadvantaged.

Small Business Enterprise Set-Aside: Competitive procurement(s), less than \$500,000, exclusively for SBE certified offerors.

Solicitation: Invitation for Bids (IFB) or Request for Proposal (RFP)

Statement of Work/Scope of Work (SOW): The portion of a contract or solicitation that describes specifically what is to be done by the Contractor. It may include specifications, performance outcomes, dates and time of performance, quality requirements, etc.

Subcontract: An agreement between the Contractor and another party, or between other subcontractors at any tier, to perform a portion of the Contract through the acquisition of specified supplies, materials, equipment or services.

Subcontractor: An individual, firm, partnership, or corporation that has a contractual obligation with the Contractor or other subcontractors.

Submittal: Written or graphic document or samples prepared for the work by the Contractor or a subcontractor and submitted to WMATA, including shop drawings, product data, samples, certificates, schedules of material, or other data.

Substantial Completion: Work or a portion thereof that has progressed to the point where it is sufficiently complete in accordance with the Contract (including receipt of test and inspection reports) so that it , can be utilized for the purpose for which it is intended, and only incidental work remains for physical completion in accordance with the Contract.

Substitution: An item offered by the Contractor of significant difference in material, equipment, or configuration, that functionally meets the requirements of the Contract, but is submitted in lieu of item specified therein.

Supplies: The end item(s) required to be furnished by the Contractor in fulfillment of its obligation under this Contract as well as any and all related services and required performance.

Utility: A public and/or private facility or installation, other than WMATA's facility, that relates to (1) the conveyance and supply of water, sewage, gas, chemicals, steam, petroleum products, and other piped installations, or (2) electrical energy, telephone, radio, television, and cellular or wireless communications.

Utility Standards: Drawings and specifications for utilities published or issued by municipalities or utility companies.

WMATA or Metro: The Washington Metropolitan Area Transit Authority, created effective February 20, 1967, by Interstate Compact by and between Maryland, Virginia and the District of Columbia pursuant to Public Law 89-774, approved November 6, 1966.

WMATA Safety Manual: A compilation of the appropriate safety and reporting requirements for the project as specified in the Contract.

WMATA Safety and Security Certification Program Plan: A compilation of the appropriate system safety and security certification requirements for the project.

WMATA Certification Programs (WCP): Includes all federal and non-federal certification programs offered by WMATA, i.e., DBE, SBE, MBE, SBP and MBP certifications. The MBE, SBP and MBP covers non-federally funded contract activity.

Work: All of the services of any kind, as well as any and all goods, supplies, equipment, labor, and material, of any type and nature to be furnished and/or performed pursuant to this Contract to accomplish the Contract's stated objectives in a timely and fully satisfactory manner.